

FAQs ARMY CONCERT TOUR

Q: If I can't get onto the Arsenal how can I buy tickets?

A: **For GA Tickets:** You can go to Ticketmaster locations in the area. In Huntsville: Publix at Piedmont Point, 485 I-B Whitesburg Drive. In Madison: Publix locations at 7830 Hwy 72 West, 8000 Highway 20 West, Suite A In Decatur: Publix at 1605 Beltline Road SW. OR Call 1-800-277-1700 OR Go to ticketmaster.com to purchase tickets online.

For Premium Tickets: Call the MWR Ticket office at 256-876-4531 and they can "Will Call" the Premium Tickets to be picked up at the gate on the night of the concert.

Q: I have a 3 year old, do I need to purchase a ticket for him/her?

A: Yes. Any customers 3 years old and up must have a ticket to enter the concert. Customers 2 years old and under do not have to have a ticket to enter the concert.

Q: Is this event Open to the Public?

A: Yes, this is one of the only two OPEN TO THE PUBLIC events held on Redstone Arsenal each year. Even if you normally couldn't get on to Redstone Arsenal you will be able to get through the gate for this night only!

Q: On the night of the Concert what gate do I enter Redstone Arsenal if I don't have a decal/badge?

A: Gate #10 Jordan Lane/Patton Road only. The gate to the Arsenal is going to open at 3 p.m.

Q: What time can I enter the Arsenal through Gate #10 without a badge/decal?

A: Gate #10 will open to concert traffic at 3 p.m.

Q: What do I need to get onto the Arsenal, if I don't have a Gov't ID or decal?

A: Each adult in the car will need a picture ID; the driver may be asked to show proof of insurance on the vehicle, and registration. Minor children do not need a picture ID. Please remember that all cars are subject to a random search.

Q: If I do have a Gov't ID or decal which gate can I enter?

A: We recommend that you enter any gate other than Gate #10 Jordan Lane/Patton Road. Make sure that all adults in the car have a picture ID.

Q: Once I get through the gate, where do I park?

A: There will be Military Police (MP's) directing traffic to the FREE parking lots off of Patton Road.

Q: Where is the concert going to be held?

A: This event is held outdoors on the activity field off of Patton Road/Jordan Lane South. It may be a good idea to apply sunscreen and bug spray before coming to the event.

Q: What does the Premium ticket include?

A: The Premium ticket includes an all you can eat buffet provided by Carrabbas Italian Grill, both non-alcoholic and alcoholic beverages, tables & chairs (no assigned seating) and preferred parking.

Q: Is there a separate entrance for Premium ticket holders?

A: **YES**, there is a separate entrance into the Premium ticket holder area. The Premium Entrance is between Heiser Hall and the Rec Center. There will be traffic control personnel on hand to direct you where to go.

Q: Where will the Premium Ticket seating be located? Close to the stage?

A: Seating will be within the Premium ticket holder area (separate from General Admission patrons), complete with food, beverages, and a good view of the stage. As you face the stage, the Premium ticket holder area is to the right of the stage. There is also a special Premium Ticket holder entrance. The entrance is located between Heiser Hall and the Recreation Center.

Q: Will there be special handicapped seating?

A: There will be special seating for our handicapped patrons. It will be at the front of the stage roped off from the General Admission area. Only one other person will be allowed to accompany our handicapped patrons.

Q: Will there be a handicapped entrance?

A: The handicapped entrance will be located to the South of the Recreation Center. There will be signage to identify the special entrance.

Q: Can I bring my own food and/or drinks?

A: No outside food or beverage is allowed in the venue; coolers are prohibited. There will be an assortment of food, beverages, and alcoholic beverages for sale.

Q: Do I have to bring my own chair/blanket to sit on?

A: If you have a General Admission Ticket, you must bring your own chairs/blankets to sit on. Come early to get the best seating!! If you are a Premium Ticket holder tables and chairs are provided.

Q: My ticket has a seat number on it, is there assigned seating?

A: There is no assigned seating at the concert. Ticketmaster tickets have a seat number for tracking purposes only.

Q: Can I bring a purse/bag into the concert field?

A: Yes, but all bags coming onto the field will be subject to search and metal detection scan at the gate.

Q: Are pets allowed at the concert?

A: No, pets are prohibited.

Q: Can I carry a pocket knife/weapon?

A: ALL weapons are **STRICTLY PROHIBITED**, they will be confiscated and further action will be taken if necessary. Pocket knives will be confiscated and returned for a small fee after the concert.

Q: Can I bring my camera?

A: No. Photography is prohibited! All cameras will be confiscated at the entrance to the concert.

Q: What times does the Concert start?

A: Gates to enter the concert field open at 5:30 p.m. and the show starts at 7 p.m. You can start lining up in the concert holding area at 3 p.m.

Q: I'm planning on attending the concert on Redstone Arsenal. Can you give me some driving directions from I-65?

A: From I-65 take Exit 340 to I-565 E. Take I-565 E until you come into Huntsville, then take the Jordan Lane exit (exit 17--also AL Hwy. 53 S.), turn right, going south on Jordan Lane (the name "Jordan Lane" changes to "Patton Rd." after you cross Drake Ave. Continue on Jordan Lane/ Patton Rd. South. You will dead-end at Gate 10 of Redstone Arsenal. Please have your driver's license, registration, & proof of insurance ready for the gate guard. All adults in the car must have a picture ID.