

REDSTONE ARSENAL INFORMATION & REFERRAL Resource Guide

March 2009



Army Community Service
Bldg 3338, Redeye Road
Redstone Arsenal, AL 35898
256-876-5397



TABLE OF CONTENTS

	PAGE
Introduction	6
Most Frequently Called Numbers	7
Emergency Numbers.....	7
Installation Map	8
Redstone Arsenal.....	9
Housing Map	10
Huntsville Map.....	11

REDSTONE ARSENAL SERVICES

Army Community Service Center	13-16
The Army Family Advocacy Program	
Total Tots Program	
Education Committee	
Emergency Food Voucher Program	
Army Emergency Relief	
Exceptional Family Member Program	
Employment Assistance Program	
Volunteer Program	
Financial/Consumer Affairs Counseling	
Relocation Assistance Program	
Lending Closet	
Army Substance Abuse Program	17
Army Transition Assistance Center	17
Job Assistance Center	18
Banks	18
Redstone Federal Credit Union	
Regions Bank Branch Office	
Barber Shops	18-19
Troop Area Barber Shop	
Redstone Club Barber Shop	
Post Exchange Barber Shop	
Child Development & Youth Services.....	19-21
Redstone Arsenal Child Development Center	
School Age Services	
Family Childcare Program	
Middle School/Teen Program	
Youth Activities	
Civilian Personnel Office	21
Civilian Pay	
Clubs	21-22
Redstone Officers and Civilians Club	
Challenger (Bingo Program)	

	PAGE
Firehouse Pub.....	22
Continuing Education	22-23
Commissary Store.....	23
Dental Clinic Command.....	24
Equal Employment Opportunity Office	24
AMCOM	
OMENS	
Facilities Engineer (Minor Repair)	24
Fire and Emergency Services	25
Fox Army Health Clinic.....	25-28
Ambulance	
Clinics	
Information	
Patient Representative	
Housing Management Division	29
Family Housing and Referral	
Family Housing Furniture	
Self-Help Supply Center	
Inspector General.....	29-30
AMCOM	
OMENS	
Laundry/Dry Cleaning.....	30
Legal Assistance – Staff Judge Advocate	30
Claims Office	
Tax Information	
Military Clothing Sales.....	31
Military Pay Office	31
Military Personnel Office	31
Personnel Services Branch	
Retention Office	
Retirement Services	
Strength Management and Personnel Operations	
Trainee/Student Processing	
Transition Center	
Morale, Welfare and Recreation.....	32-37
Army Community Service.....	32
Arts and Crafts Center (June M. Hughes)	32
Automotive Skills Center	33
Billeting (Hotel Redstone).....	33
Bowling Center (Brooklyn Lanes).....	33
Challenger (Bingo Program).....	33
Central Enrollment.....	33
Fitness Centers	34
Flying Activity	34

	PAGE
Golf Course	34
Information, Ticket and Recreation Center	34
Leisure Travel	35
Library (on post)	35
Outdoor Recreation	35
Recreation Center	35
Restaurants and Clubs	35-36
Rustic Lodge	36
Saddle Activity	36
Swimming Pools	36
Vet Services	36
Wellness Center	37
Youth Center	37
Photographic Services	37
Post Exchange	37-40
Main Office	
Concessions	
Barber Shops	
Beauty Shop	
Flower Shop	
GNC	
Laundry and Dry Cleaners	
Optical Shop	
Tailor Shop	
Food Facilities	
Food Court	
Furniture Store	
Military Clothing Sale	
Shoppette/video/Class VI Store	
Service Station	
Post Locator (Military)	40
Post Office	40
Provost Marshal Office	41
Police Operations Branch	
Provost Marshal Investigations Branch	
Physical Security Branch	
Security Guard Force Branch	
Vehicle Registration, Security I.D. Badging, and Weapons Registration	
Redstone Rocket	41
Religious Activities	41
Office of the Chaplain	
Schedule of Religious Services	
Retirement Services	42
Thrift Shop	42

	PAGE
Transportation	43-44
Household Goods (Inbound)	
Household Goods (Outbound)	
Passenger Travel	
Commercial Travel	
TRI-CARE Office/Managed Care Division	44
Veterinary Services	44

OFF-POST COMMUNITY AGENCIES

Alabama State Employment Services	47
Job Placement Services	
Labor Market Information	
Employer Relations	
Federal Bonding Information	
Immigration Activities	
Rural Manpower Services	
Testing	
Alcoholics Anonymous	47
American Red Cross	48-49
Blood Services	
Disaster Services	
Safety and Health Services	
Social Services/International Services	
Cable Services	49
Community Action Agency of Huntsville	49
Madison and Limestone Counties	
Community Services office	
Head Start Program	
Family Services Center	50
Help-line	50
Housing Authority, Huntsville Housing Assistance	51
Hope Place Shelter for Domestic Violence	51
Huntsville/Madison County Health Department	52
Aids Information	
Child Health	
Family Planning	
Health Education	
Medical Services	
STD Clinic	
Travel Immunization	
International Groups.....	53
International Services Council of Huntsville/Madison County	54

	PAGE
Madison County Courthouse	54
Madison County Department of Human Resources	55
Mental Health Center	55
Narcotics Anonymous/Families Anonymous	55
Police and Sheriff Departments	56
Salvation Army	56
Schools	57-58
Huntsville City Schools	57-58
Board of Education	
Delta Program	
Enrollment Requirements	
Health Program	
School Holidays	
Special Education Program	
Testing	
Madison City School System.....	58
Madison County School System	58
Senior Center	58
Social Security Administration	59
United Methodist Service Center	59
Veterans Services	
Disabled American Veterans	60
Still Serving Veterans	60
Veterans Affairs Office	60
Voter Registration	61
Personal Notes/Information	62

INTRODUCTION

1. **PURPOSE:** The purpose of this guide is to supply leaders with information on Redstone Arsenal facilities and selected civilian/local community agencies.
2. **SCOPE:** This guide provides a listing of Redstone Arsenal service facilities and selected City of Huntsville/community agencies including hours of operation, telephone numbers, locations, criteria for acceptance and brief summaries of the services offered.
3. **APPLICABILITY:** This guide is applicable to Soldiers, civilians, leaders, and managers at Redstone Arsenal.
4. **RESPONSIBILITIES:** Information contained in this guide is the responsibility of the Army Community Service Information, Referral, and Follow-up Program Manager. Any additions, deletions or recommended items that are of interest to the personnel of the Redstone community, will be forwarded to the Army Community Service Office, ATTN: Information and Referral Program Manager.
5. **GENERAL:**
 - A. The information, referral and follow-up program provides a centralized location for referral services, general information dissemination and follow-up services to the Redstone Arsenal community. The program is located at Army Community Service and is staffed with a full time Program Manager. A full Resource Directory is available and provides a comprehensive listing of post and civilian agencies and service.
 - B. The Leaders Referral Guide is designed to assist commanders in working with the soldier in solving his/her social-economic problems by providing the commander ready access to information on Redstone Arsenal and local community civilian resources.
 - C. In making referrals, please send soldiers to Army Community Service for more detailed information on Redstone Arsenal and community civilian agencies and services.
 - D. A referral to Army Community Service would also be appreciated when complex information and referral services are needed. Personnel may walk-in for assistance or call for appointment at 876-5397. Army Community Service is located at Building 3338, at the intersection of Redeye and Mauler Roads.
The office hours are from 0700-1630 hours, Monday through Friday.

**MOST FREQUENTLY CALLED NUMBERS
(AREA CODE 256 IF CALLING LONG DISTANCE)**

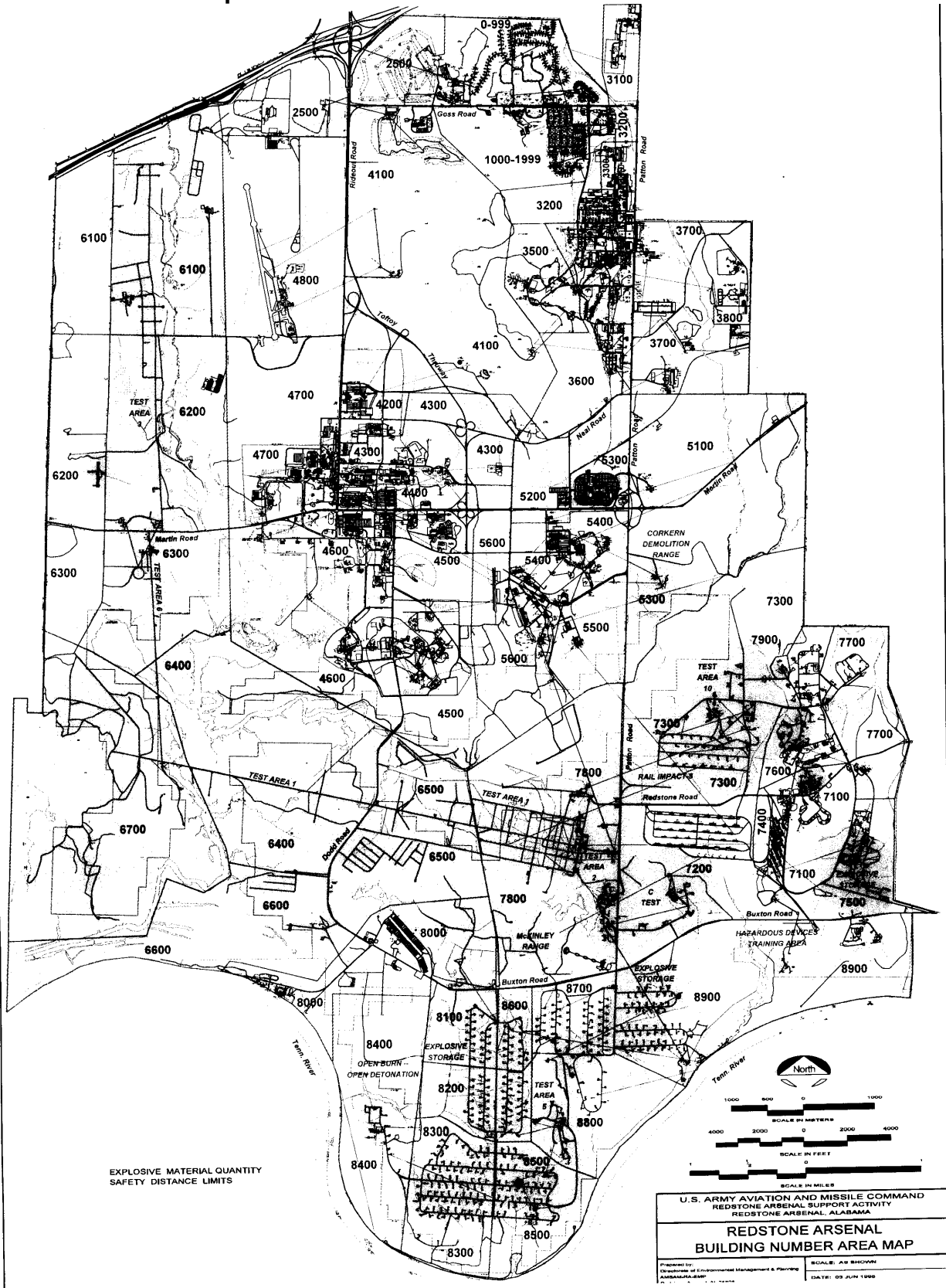
Army Community Service	876-2859/5397
Billeting (Hotel Redstone).....	876-5713
Child Development Service	876-7952
Education Center	876-9761
Dental Clinic	955-8888 ext 1920
Finance (Military)	876-7028
Fox Army Health Center	955-8888
Mental Health	876-9085/9859
Military Personnel Office	842-2413
Redstone Operator (Information)	0 on post or 876-2151
Redstone Arsenal Guest House (Hotel Redstone).....	837-4130
Redstone Arsenal Credit Union	722-3740
Redstone Arsenal Post Exchange (PX)	883-6100
School Bus Transportation	876-5866
SATO-Travel Office	882-6862
Taxi-Official	876-2261

EMERGENCY NUMBERS

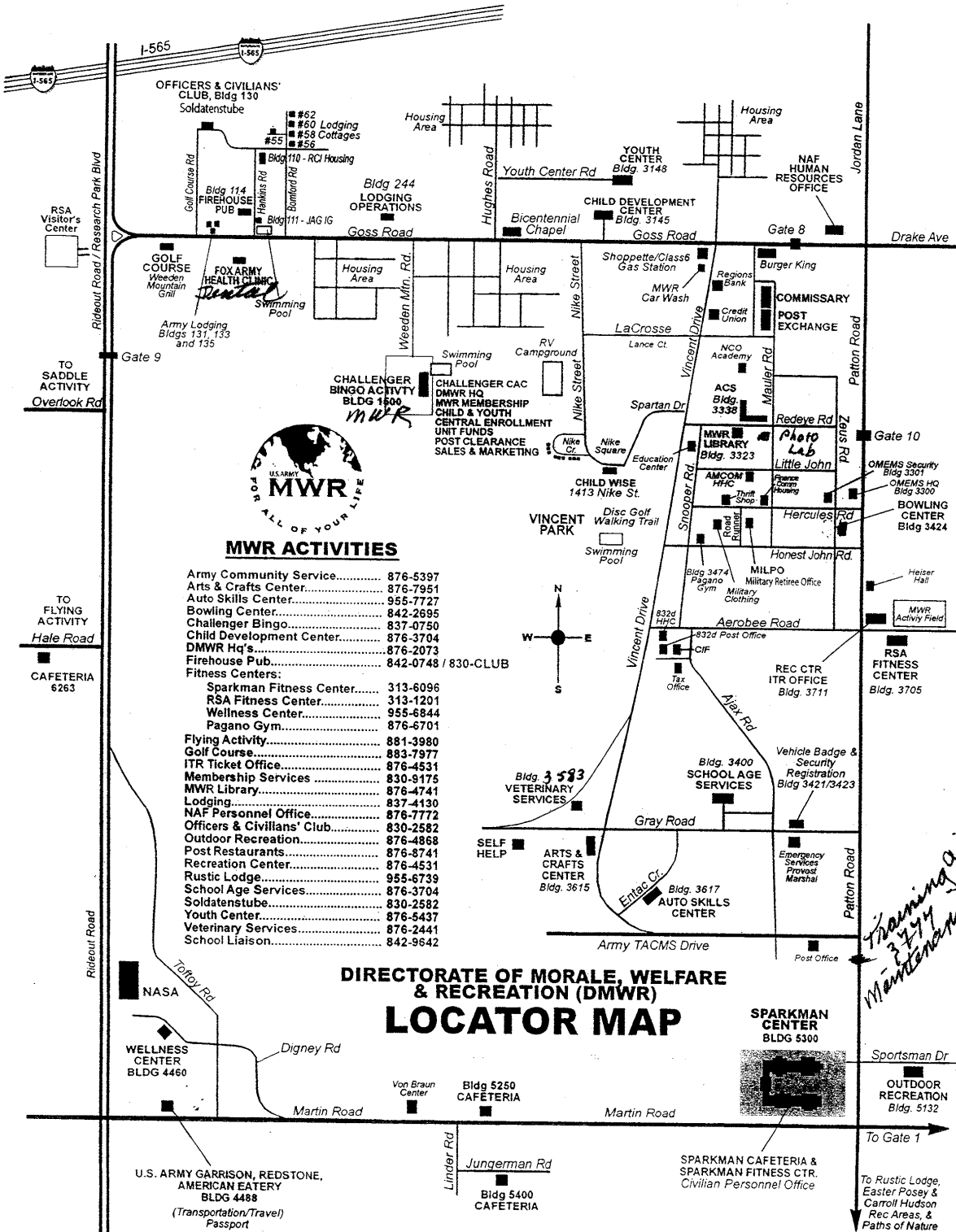
EMERGENCY	911
Ambulance	955-6308
Army Community Service	876-5397
Fire (Redstone Arsenal)	876-5974
Fire (USASSDC)	955-5369
Redstone Arsenal Police (24 Hour Desk)	876-2222
Redstone Arsenal Security Guards	876-4195
Victim Advocate Services (domestic abuse) Sexual Assault Response (24/7)	508-6613
During business hours	876-5397
To report suspected child or spouse abuse	876-2222

All calls are confidential

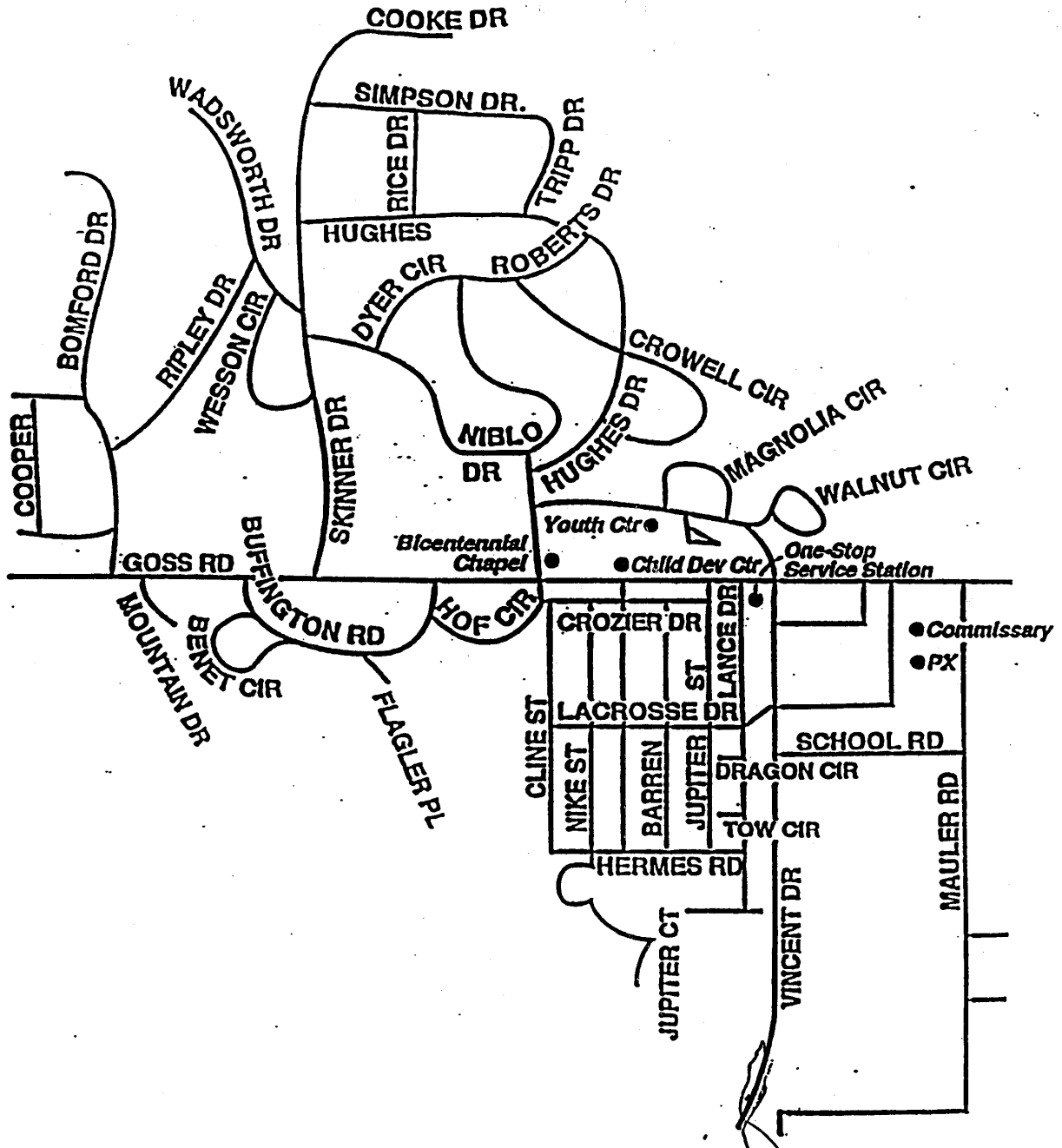
Installation Area Map



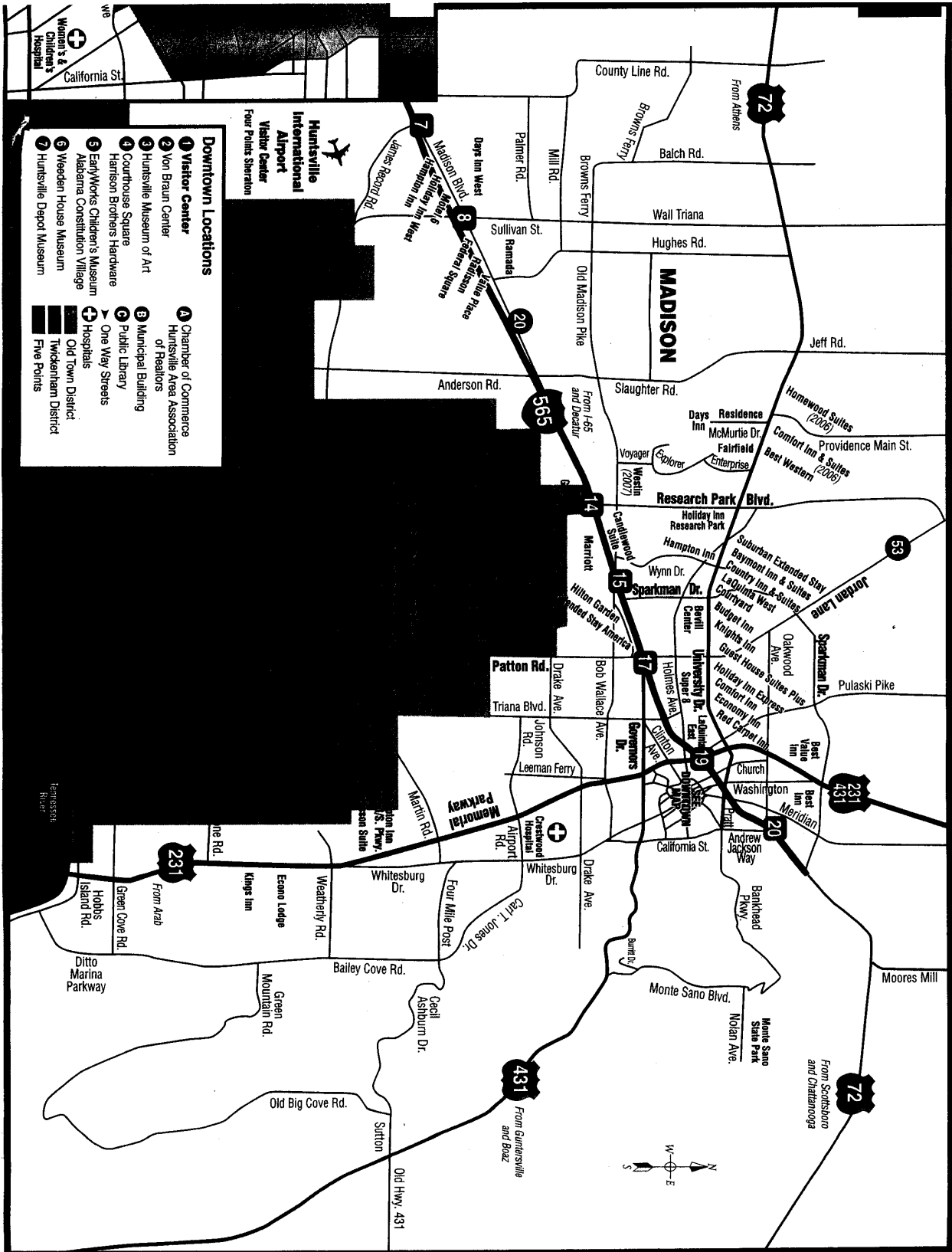
Redstone Arsenal



Housing Area



Huntsville



REDSTONE ARSENAL SERVICES

ARMY COMMUNITY SERVICE CENTER

Building 3338 Redeye Road

RSA, AL 35896

(256) 876-5397 DSN: 746-5397

HOURS: 0700-1630 Hours, Monday-Friday

ELIGIBILITY FOR PROGRAM: U.S. Military, retirees, DOD civilians, and family members.

AREA SERVED: RSA and surrounding community

CONTACT PERSON: ACS, Director

DESCRIPTION OF SERVICES: Army Community Service (ACS) is an organized activity that gives the soldier and his/her family a central point to turn to for information, advice and guidance in resolving personal and family problems. If ACS cannot solve or answer the question, it locates the agency that can. As a troubleshooter, ACS performs in many areas. It provides the following services and programs through the efforts of Army Community Services staff members and volunteer corps.

THE FAMILY ADVOCACY PROGRAM (FAP): Manager coordinates services for family members experiencing domestic conflict (child and/or spouse abuse and sexual assault). It is against the law and Army regulations to inflict bodily harm on military family members. When child abuse/neglect or spouse abuse is suspected, call 876-2222 (Military Police) or call 876-9085 (Mental Health). Call 876-5397 (Family Advocacy Program) for training/briefings on child/spouse abuse prevention/awareness. The FAP Manager is a member of the Family Advocacy Case Review Committee (CRC). The FAP Manager provides education and information to the military and civilian community through speeches, handout material, and workshops. A videotape/book library of child/spouse abuse prevention materials is also maintained by the FAP.

The ChildWise program provides play mornings, parenting instruction, and baby bundles. The Playhouse is located in Building 1413 Nike Street.

The Victim Advocate Program is a voluntary program that provides services to victims of domestic violence and sexual assault. Collaborates with FAP and other ACS staff, Crisis Services of North Alabama, (Sexual Assault Nurse Examiner Program, HELPLINE Rape and Domestic Response, Trauma Counseling, HOPE Place, etc.), law enforcement (MP and CID), legal, medical facilities and command to ensure the safety and well-being of the victim.

CONTACT PERSON: Family Advocacy Program Manager.

TOTAL TOTS PROGRAM: Subsidizes all or a portion of short-term childcare expenses for families in emergency situations who need child care but are unable to pay for services. Up to 24 hours a day of childcare can be provided when qualified providers are available. Childcare services are offered when no other resources are available to the family.

Services may be requested through the Unit Commander or Redstone Arsenal organizations under the following circumstances.

- A. A family does not have enough funds to cover childcare for required appointments, classes or emergencies.
 - B. There are no friends or family to care for the children in time of crisis.
 - C. One parent is TDY and the other is in the hospital.
 - D. A child is in danger due to possible abuse or neglect in the home.
 - E. Parents are required to attend classes or appointments such as doctor or counseling appointments, parenting, anger containment, or stress management classes.
- CONTACT PERSON: Family Advocacy Program Manager

FOOD VOUCHER PROGRAM: Army Community Service (ACS) provides food vouchers to military families in times of financial difficulties. This assistance is provided on a limited basis. The military member receiving the voucher will return to ACS the dated commissary receipt and any money not spent. The food voucher is not to be used to purchase tobacco products, alcohol, snack items or items not listed.

CONTACT PERSON: Army Emergency Relief Officer

ARMY EMERGENCY RELIEF (AER): AER Provides financial assistance for various types of emergencies or hardships. ***An emergency is a condition that arises suddenly, is unforeseen and urgent, and requires immediate attention.*** Assistance normally will be a loan; when appropriate, a grant or a combination loan and grant will be used. Amounts of assistance will be commensurate with the emergency need. Emergency financial assistance normally is loan since soldiers usually are able to repay. All AER loans are ***interest free***. A ***grant*** is made when repayment in the foreseeable future would cause ***undue hardship***. To decide if undue hardship exists, a careful evaluation will be made of the individual's personal situation, current and projected income, and other assets. Assistance is extended in cases such as nonreceipt of pay, emergency travel expenses, initial rent (when on post housing is not available), food, and other essential items.

Assistance is provided only for a valid need and not as a comfort or convenience, only to individuals not for group relief, general welfare, or long-term commitments. Each request is considered on its own merits, on a personalized and timely basis and without publicity. Military personnel who wish to obtain financial assistance should first seek counseling and guidance from their unit commander, since their approval is necessary before assistance can be provided.

CONTACT PERSON: Army Emergency Relief (AER) Officer

EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP): Supports assignment authorities when they are reassigning service members who have handicapped adult or minor family members. It also gives service members a means of identifying family members with physical, emotional, or intellectual handicaps, so that assignment authorities may give special consideration to reassigning service members to locations where their family members can receive appropriate treatment.

ACS Exceptional Family Member Program Manager acts as an advocate for the rights of handicapped individuals and assists the school system in child find activities.

In addition, comprehensive information on regional and civilian agencies providing specialized medical, professional, or educational services for handicapped family members within a 50-mile radius is available. Direct casework services are provided for personnel assignment authorities by researching the availability of programs and facilities.

CONTACT PERSON: Exceptional Family Member Program Manager

EMPLOYMENT READINESS PROGRAM: Designed to assist active duty and retired military, DOD civilians, and their family members by providing information and referral services regarding employment, volunteer and educational opportunities. This is not an employment agency; but rather, it serves as a support program and point of contact between potential employers (both on and off post), and person(s) seeking employment. The program will assist personnel in assessing their skills, in answering various questions concerning the Huntsville job market, and making referrals whenever possible. A computer lab is available for word processing, resume/cover letter writing, internet and fax access. Self-paced classes in Microsoft programs are available for free.

CONTACT PERSON: Employment Assistance Program Coordinator

VOLUNTEER PROGRAM: Volunteers are an important part of the Army Community Service program, assisting the professional staff in many ways. Being part of a military family, the volunteer is familiar with the varied questions, problems, and emergencies that arise in military life. They share knowledge, experience, and time. In assisting neighbors, a volunteer receives no monetary or material gain. The only reward is the self satisfaction of having given help when it was most needed. The program is explained fully to each volunteer.

CONTACT PERSON: Installation Volunteer Coordinator

FINANCIAL READINESS: The budget and counseling service has been developed to assist individuals undergoing financial problems to develop a plan for spending that will assist in resolving these problems. Consumer assistance is offered in cases involving conflict with local businesses. In all cases, counseling is provided on an individual and confidential basis.

CONTACT PERSON: Financial/Consumer Affairs Counselor

RELOCATION ASSISTANCE PROGRAM: This program focuses on ensuring support and assistance is available for inbound and outbound soldiers and family members.

The program components include:

A: Military Installations (MI), computerized data affords the soldier and his/her family members information on installations worldwide, assisting in premove and postmove needs.

B. Newcomer's Orientation: Designed to link family support programs with soldiers and their family members. It is held bi-monthly at Building 3338, Redeye Road, on Redstone Arsenal. Childcare is provided at the Child Development Center by certified childcare providers at no cost to participants.

C. Lending Closet: Provides basic housekeeping items for temporary loan to incoming and outgoing soldiers and their family members.

C. Installation Welcome Packets: Welcome Packets consist of an installation fact sheet, area map, and information related to premove, transition, settling into the new community, housing, schools, and the community resources.

D. Relocation Assistance Coordinating Committee: Meetings are held bi-annually to address elements and functions of relocation assistance provided by each installation activity. The RACC also ensures accessibility, effectiveness, and responsiveness to the needs of the soldiers and their family members.

E. Relocation Counseling Service: These services are provided on a individual basis and focus on predeparture counseling and relocation planning.

F. Services to Waiting Families: Services are coordinated by the Relocation Assistance Program Manager and consist of information provided the waiting families on community services, assessment of the need for services and information, crisis intervention, and support groups.

CONTACT PERSON: Relocation Program Manager

LENDING CLOSET: The ACS Lending Closet is equipped with dishes, pots, pans, other kitchen items, playpens, high chairs, futons, pillows, and linens. These items, except for futons, and vacuum cleaners, are loaned on a 30-day basis. Extensions will be granted for those awaiting for household goods.

CONTACT PERSON: Relocation Assistance Program Manager

ARMY SUBSTANCE ABUSE PROGRAM (ASAP)

Building 3204
Little John Road
RSA, AL 35898-5191
(256) 876-2990 DSN 746-2990
HOURS: 0800 – 1600 hours, Monday – Friday

ELIGIBILITY FOR PROGRAM: Active duty and retired military, civilian employees, and family members of these categories.

AREA SERVED: RSA

CONTACT PERSON: Chief of Community Counseling Center or ADOCO
Civilian program Coordinator and Clinical Director.

DESCRIPTION OF SERVICES: Evaluation and outpatient counseling for alcohol and drug problems, nonabusers counseling group for family members of abusers, initial evaluation and referral for job performance and or emotional problems, and alcohol and drug education programs.

ARMY TRANSITION ASSISTANCE PROGRAM

Also Known as Army Career Alumni Program (ACAP)

Building 3493
Roadrunner Road
RSA, AL 35898-5392
(256) 842-2721 DSN: 788-2721
HOURS: 0730-1530 Hours, Monday-Friday

ELIGIBILITY FOR PROGRAM: Any military personnel & their dependents transitioning, DA civilians transitioning due to force alignments or reduction-in-force, and family members of eligible personnel shown above.

AREA SERVED: RSA and surrounding community

CONTACT PERSON: Transition Services Manager

DESCRIPTION OF SERVICES: Transition Assistance Program is a comprehensive program designed to provide transition and job assistance services. It is the “Umbrella” organization that synchronizes current transition services.

TRANSITION ASSISTANCE OFFICE (TAO): The TAO personalizes and systematizes the transition services. It is the first stop, offering a mechanism to ensure quality retention; and individual transition plan based on client needs for soldier/civilian and family; and counseling of the effect of career change.

Guidebooks which impart valuable information on transition services and benefits provided. Transitioners should contact the TAO as early as 180 days prior to the date they will leave Federal service and start their transition process to prepare for their career change.

JOB ASSISTANCE CENTER (JAC): Contractor operated. This facility provides ongoing standardized job search skills training, individual assistance and counseling, workshops and seminars, and one-stop-job hunting activities. While the Transition Assistance Program is not a job placement program, referrals to employers via the Army Employer Network will be one of its services. Individual counselors will be available to provide personalized counseling as well as individual needs assessment.

BANKS

REGIONS BANK, REDSTONE BRANCH

Building 3226
RSA, AL 35808
(256) 535-0246
HOURS: 0900 – 1700, Monday - Friday

ELIGIBILITY FOR PROGRAMS: RSA and surrounding community

DESCRIPTION OF SERVICES: A full service bank.
CONTACT PERSON: Bank Manager

REDSTONE FEDERAL CREDIT UNION

Building 4202 and 3227
RSA, AL 35808
(256) 722-3710 or (256) 722-3740
HOURS: 0830 – 1630, Monday – Friday

ELIGIBILITY FOR PROGRAM: U.S. military, government employees, family members, and contractor employees

DESCRIPTION OF SERVICES: Banking services, checking, savings and loan.
CONTACT PERSON: Person on Duty

BARBER SHOP FACILITIES

Building 3320 Main PX
(256) 881-7409
HOURS: 0800 – 1800 hours, Monday – Friday
0900 – 1700 hours, Saturday
1000 – 1700 hours, Sunday

ELIGIBILITY FOR PROGRAM: Active Duty Military, Reserves, National Guard and their dependents.
AREA SERVED: RSA

CONTACT PERSON: Barber Shop Manager

DESCRIPTION OF SERVICES: Haircuts

TROOP AREA BARBER SHOP

Building 3479 near Military Clothing Store

RSA, AL

(256) 881-7409

HOURS: 1000-1800 Hours, Monday through Friday

REDSTONE OFFICER'S AND CIVILIAN'S CLUB BARBER SHOP

Building C1-130

RSA, AL 35808

(256) 876-6866

HOURS: 0800 – 1630 hours, Tuesday – Friday*

0800 – 1300 hours, First come, first served

****Appointment recommended***

ELIGIBILITY FOR PROGRAM: Active duty and retired military, TDY personnel, family members, civilians, contract employees, and club members

AREA SERVED: RSA

CONTACT PERSON: Redstone Club Manager

CHILD DEVELOPMENT SERVICES

Building 1500 Central Enrollment:

RSA, AL 35898

(256) 876-3704 DSN 746-3704

HOURS: 0700-1700 hours, Monday – Friday

ELIGIBILITY FOR PROGRAM: Active duty, Retired military, Civilians

AREA SERVED: RSA

REDSTONE ARSENAL CHILD DEVELOPMENT CENTER

Building 3145

RSA, AL 35898

(256) 876-7952 (Center) (256) 876-7947 (Director's Office)

HOURS: 0530 – 1730 hours, Monday, Wednesday, and Friday

0600 – 1730 hours, Tuesday and Thursday

ELIGIBILITY FOR PROGRAM: Active duty, Retired military personnel and RSA civilian employees on a space available basis.

DESCRIPTION OF SERVICES: Child & Youth Services meets the needs

of children six weeks to 12 years of age. Child & Youth Services is designed to assist children in developing intellectual, physical, and social skills in a healthy, experiences, free play, rest, exercise, and nutrition.

SCHOOL AGE SERVICES (SAS) BLDG: 3400- For children from kindergarten to 12 years old. A school bus arrives at the SAS building to transport the children to and from school during the school year.

HOURS: Same as the Child Development Center

FAMILY CHILDCARE PROGRAM: An intimate family atmosphere with only a few children in a private home. All homes are certified by Child & Youth Services. All Childcare providers must complete twenty hours of training to include first aid, CPR, and child abuse, and continue in-service training requirements. All family childcare homes are inspected by fire, safety, and health proponents as part of the certification process. A list of certified providers on Redstone Arsenal is available at the Central Enrollment & Registration office located at Building 1500, Weeden Mountain Road. Questions may be directed to the Central Registry Office at 876-3704.

MIDDLE SCHOOL/TEEN PROGRAM: There are seven baseline programs implemented in the Middle School/Teen Program.

1. Teen/Preteen Council
2. Promise Passport-Volunteer Services
3. Youth Sponsorship-Acquaints new families and youths to Redstone Arsenal
4. Commuter Lab/Homework Center
5. Open Recreation-Arts & Crafts, Cooking, Sewing, Games, & Field Trips
6. Sports: Golf, Baseball, Soccer, & Basketball
7. Workforce preparation-Prepares teens for the workshops

YOUTH ACTIVITIES

Building 3148

(256) 876-5437

RSA, AL 35898

HOURS: 0800-1600 hours, Monday-Friday (Administrative Office)

1130-2100 hours, Monday-Friday

HOURS of Operation for Youth Activities:

Middle School Age (Ages 10-13) Teens (Ages 14-18)

Monday 1500-1800 1300-2100

Tuesday-Thursday 1500-1800 1800-2100

Friday 1500-1800 1800-2100

Saturday 1245-1600 1245-2100

Sundays CLOSED CLOSED

Holidays CLOSED CLOSED

ELIGIBILITY FOR PROGRAMS: children of active duty, Retired service members, and civilians.

AREA SERVED: RSA

CONTACT PERSON: Youth Activities Director

DESCRIPTION OF SERVICES: The Redstone Arsenal Youth Services program was established in order to provide youth with a variety of social, athletic, instructional, cultural, and recreational programs. These programs help to lead the growth of young minds and bodies, as well as promote good sportsmanship and provide wholesome leisure time activities.

CIVILIAN PERSONNEL OFFICE

Building 5308

RSA, AL 35898-5070

(256) 842-8682 DSN 788-8682

HOURS: 1300 - 1600, Monday – Friday

ELIGIBILITY FOR PROGRAM: Military and civilians

AREA SERVED: RSA and surrounding community

CONTACT PERSON: Receptionist or Staffer of the Day

DESCRIPTION OF SERVICES: Provides information on employment and referral services to job applicants. Administers classification, position management, training, recruitment and placement, labor relations, employee relations, incentive awards, technical services programs to ensure conformance with applicable regulatory and legal requirements for serviced organizations.

CLUBS

Redstone Officer's and Civilian's Club

Bldg. 130 830-CLUB

RSA CATERING 830-9227

HOURS: Business Office: Monday- 0800-1600,

Tuesday-Friday- 0800-1630

Sundays-Closed

Cashier: Monday-Friday-1100-1600

Dining Facility: Closed on Mondays,

Evenings, members only

Lunch: Served 11:30-1300, Tuesday-Friday

CHALLENGER (Bingo Program) 837-0750

Bldg. 1500, Weeden Mt. Road

RSA, AL 35898

Hours: Business Office: Tuesday-Friday, 0800-1630

Bingo: Tuesday-Saturday, 1845-2145

Sunday, 1345-1730

The Firehouse Pub 842-0748
Bldg. 114, Hankins Road
RSA, AL 35898
Hours: Casual Bar: Tuesday-Friday, 1630-Flexible
Tuesday and Wednesday cook your own hotdog
Thursday and Friday cook your own
Hamburgers

ELIGIBILITY FOR PROGRAMS: U.S. Military, retirees, DOD civilians, contractors, visitors, and family members

**CONTINUING EDUCATION
ARMY EDUCATION CENTER**

Building 3222, Snooper Road
RSA, AL 35898-5192
(256) 876-9761 DSN 746-9761
HOURS: 0800 – 1630 hours, Monday – Friday

ELIGIBILITY FOR PROGRAM: U.S. Military, retirees, DOD civilians, and family members.

AREA SERVED: RSA

CONTACT PERSON: Person on duty

DESCRIPTION OF SERVICES: The following services are available through the Army Education Center:

FREE EDUCATION SERVICES BROCHURE: Listing of all colleges and degrees offered on post and in the Huntsville area, financial aid information, VA benefits, addresses and additional resources.

COLLEGE CREDIT EXAM: CLEP, DANTEs, ACT/PEP. Sample test provided free for active military. Cost for family members: CLEP (\$35), DANTEs (\$25), ACT/PEP (\$40).

CAREER ASSESSMENT INVENTORY AND STRONG CAMPBELL: Questionnaire to assist in selection of professional or academic career fields. Free for active duty military only.

FINANCIAL AID INFORMATION: To assist family members with loans, grants, and scholarships and active duty military with tuition and VA benefits.

COMMISSIONING OPPORTUNITIES: For all branches of service. Information available at the Education Center.

ENTRANCE EXAMINATION: ACT, SAT, GRE, AND GMAT are available free of charge to active duty military.

BASIC SKILLS AND READ TO LEAD: Available to active duty military and on a space-limited basis to family members. For more information call 876-3205.

FOREIGN LANGUAGE TAPES: Tapes are available for check-out at the MOS Library, Building 3324.

SOCAD/FOFS: Network of college courses to assist family and service members in retaining college credits due to relocation.

MICROFICHE OF COLLEGE CATALOGS: Can be obtained at the Education Center and carried to the Technical Library to be printed free of charge.

EDUCATION CENTER: Information for installations in the United States and overseas.

COLLEGE HANDBOOKS: Complete information on all colleges.

HANDBOOK ON TRADE AND TECHNICAL CAREERS AND TRAINING: Lists all technical schools, accreditation and VA standards.

ACAP ADVICEMENT: A program designed for helping military personnel who are leaving the service to adjust to civilian life.

TUITION ASSISTANCE: Tuition assistance of up to 75% is given to active duty personnel to aid them in going to school.

VA BENEFITS INFORMATION: Information about VA benefits.

COMMISSARY STORE

Building 3224, Acton
RSA, AL 35898-7210
(256)955-6627

HOURS: Monday – CLOSED

TUESDAY-FRIDAY – 1000 – 1900 hours

SATURDAY – 0800 – 1700 hours

SUNDAY – 1100 – 1700 hours

ELIGIBILITY FOR PROGRAM: Active and retired military, National Guard, and Army Reserves *and family members with valid military ID.*

AREA SERVED: RSA and 200 mile radius of Huntsville

CONTACT PERSON: Commissary Officer

DESCRIPTION OF SERVICES: Sale of food and other items. Has in-store bakery and deli, fresh meat and fruit selection. Special order items available by contacting commissary officer. Letter of authorization to shop in the commissary for qualified

patrons are available through the Military Personnel Office, Bldg 3494, Roadrunner Road or call 842-2413.

DENTAL CLINIC COMMAND

BLDG. 4100 876-2616

RSA, AL 35898 876-1643

(256) 876-2616

HOURS: 0730-1600 Monday-Thursday

0730-1500 Friday

1130-1230 Closed for lunch

SICK CALL HOURS: 0730

EXAMINATION HOURS: BY APPOINTMENT ONLY

ELIGIBILITY FOR PROGRAM: Services are provided to active duty. All others are subject to emergency services and availability of space.

AREA SERVED: RSA

CONTACT PERSON: Person on duty

DESCRIPTION OF SERVICES: Due to limited resources, dental care for active duty service members only. Family members need to enroll in a family dental plan. See the Dental Clinic for a list of area dental specialists.

NOTE: AFTER DUTY HOURS CALL: HEALTH NURSE AT FOX ARMY HEALTH CLINIC- 955-8888.

EQUAL EMPLOYMENT OPPORTUNITY OFFICE

AMCOM 876-0023

BUILDING 5300

RSA

OMENS 876-0765

BUILDING 3301

RSA

HOURS: 0700-1630, Monday through Friday

ELIGIBILITY FOR PROGRAM: ALL REDSTONE ARSENAL PERSONNEL

AREA SERVED: REDSTONE ARSENAL

DESCRIPTION OF SERVICES: Provides assistance to Redstone Arsenal Community to ensure full range of EEO practices are in place, and to assist personnel with any problems concerning EEO Issues.

FACILITIES ENGINEER

Building 5664 876-9881 24 hours

RSA, AL 35898 876-1023 (work orders) 24 hours
876-2801 (daytime) 24 hours
HOURS: 0730 –1630 hours, Monday – Friday

ELIGIBILITY FOR PROGRAM: Military on post
AREA SERVED: RSA
CONTACT PERSON: Person on duty

DESCRIPTION OF SERVICES: Minor maintenance for government owned buildings
and family housing area

FIRE AND EMERGENCY SERVICES

****DIAL 911 FOR EMERGENCIES****

ADDRESS: TELEPHONE:
Fire Chief 876-1893
Building 4424
RSA, AL 35898
FIRE MARSHAL 876-7705
Building 111
RSA, AL 35898
FIRE STATIONS:
AIRFIELD STATION 876-3825
PATTON STATION 876-1316
RIDEOUT STATION 876-3437
VINCENT STATION 876-1130

FOX ARMY HEALTH CLINIC

Building 4100 955-8888
RSA, AL 35898
HOURS: 24 Hours a day with nurse advisory service

ELIGIBILITY FOR PROGRAM: Active Duty, retired military personnel, dependents and
beneficiaries. Must have current I.D. card and be eligible in DEERS (Defense
Enrollment Eligibility System).

AREA SERVED: RSA
CONTACT PERSON: Hospital Commander or NCOIC

DESCRIPTION OF SERVICES:

AMBULANCE SERVICE- 911. Normally restricted to Redstone Arsenal and is used
primarily to transport eligible persons from the range areas. IF EMERGENCY
SERVICES ARE NEEDED, CONTACT 911. NOTE: HEMSI AMBULANCE SERVICE

SUPPORTS THE ARSENAL AND CAN BE REACHED AT EMERGENCY NUMBER 911.

PATIENT REPRESENTATIVE OFFICE- located in room 1-D10. This office provides a patient advocate service, which processes compliments, complaints, and requests for assistance and suggestions for improving service.

OUTPATIENT RECORDS-Located on the south end of the building, next to the pharmacy. Medical records are the property of the U.S. Government and must be maintained at the Health Center. Medical Treatment records may be signed out for appointments at other military treatment facilities. For information pertaining to inpatient records contact the Release of Information Office at 955-8888, listen to menu options.

FAMILY PRACTICE CLINIC 1-2-3- Located in Room 1-G1 and handles military personnel and their families who have been assigned a Family practice Physician. Routine appointments are obtained by calling 955-8888, listen to menu options. For same-day appointment or prescription refill dial 955-8888, listen to menu options or 1-800-223-9537, Ext.: 161.

PEDIATRIC CLINIC- (842-2789), Located in room 1-G1 and serves dependents of active duty and retired service members, infancy to 18 years of age. Patients assigned a Family Practice Physician must be referred from their assigned doctor. Dependents not assigned a practice doctor need no referral. Hours of operation are from 0800-1600 hours. Appointments may be made by dialing 955-8888, listen to menu options. Acute illness information or same day appointments may be obtained by calling 955-8888. Child immunizations (ages 2-14) may be obtained by calling 955-8888, listen to menu options for an appointment.

WELL BABY CLINIC- Located in room 1-G1, and is open to all dependents between the ages of two weeks and 18 months who were not assigned a Family Practice Physician.

ADULT IMMUNIZATION CLINIC- (955-8888, listen to menu options) Operates from 0730-1100 hours and 1230-1530 hours Monday, Thursday, and Friday only. The clinic serves retired military members and all dependents 14 years of age and older.

OPTOMETRY CLINIC- (955-8888, listen to menu options) Operates from 0730-1600 Hours. The clinic is open to all active duty personnel of the uniformed service for chronic eye disease/conditions upon referral from other practitioners, civilian employees working in eye hazardous occupations upon referral from the occupational health section, Dependents of active duty of all uniformed services. Retirees and their dependents for chronic eye disease/conditions upon space available. If not Tricare Prime.

PATHOLOGY LAB -- Operates from 0730-1630 Hours. All tests are made at the request of a physician. Requests for tests from a private physician, recognized by Fox

Army Health Center may be processed by this lab. Blood tests required by Alabama pre-marital certificate may be processed by this lab for all eligible parties and their prospective spouses.

PHYSICAL THERAPY CLINIC- (955-8888, listen to menu options) this clinic is open from 0630-1600 Hours, Monday through Friday. All patients are referred by a doctor and to schedule an appointment, call the number listed.

RADIOLOGY CLINIC- (955-8888, listen to menu options) Located in room 114 and operates from 0730-1600 Hours. We can accommodate a limited number of outpatients from 1630-2300 Hours. Civilian doctors must provide medical reasons for exam in writing.

ELECTROCARDIOGRAPHIC (EKG) AND STRESS UNIT- (955-8888, listen for menu options) Located in the Internal Medicine Clinic. Appointments may be scheduled from 0800-1530 Hours by calling the number listed.

RESPIRATORY THERAPY DEPARTMENT- (955-8888, listen for menu options) Patient appointments are made upon referral from a physician. Appointments may be scheduled by calling the number listed or by visiting the respiratory therapy department located in room 1A25 on the second floor, between 0800-1600 hours Monday-Friday.

NUTRITION CLINIC (955-8888, listen for menu options)- Located in room B-C11 in the basement, the Nutrition Clinic provides dietetic and nutrition counseling; nutrition education and classes; and assessments from authorized beneficiaries. Patients are seen by appointment only upon referral from a physician or health care provider. To obtain an appointment, call the number listed above.

BEHAVIORAL MEDICINE DEPARTMENT - (876-9085) Behavioral Medicine is located in building 3325 on Redeye Road and is open from 0730-1630 Hours. The purpose of BMD is to provide mental health services to eligible persons (those with a current ID Card). These services target social, psychological, and/or psychiatric problems with which individuals, couples, and/or families are faced. Additionally BMD provides in-services and training for units, clinics, or work groups. Active duty personnel are contacted within 72 Hours after their request for services is received at BMD. All other eligible persons are provided services on a space available basis. Services can be obtained through referral by a Physician, a Unit Commander, a Chaplain, or as a self-referral. Additional information can be obtained by calling the number listed. The Chief is a clinical psychologist.

PHARMACY - (955-8888, listen for menu options) Responsible for dispensing the medications prescribed by physicians on the staff of Fox Army Health Center. Prescriptions written by doctors not on the Health Center Staff, but who are recognized by the Health Center and have a current signature card on file, may be filled subject to availability of medication. Hours of operation are 0800-1700, Monday through Friday.

OCCUPATIONAL MEDICINE CLINIC- (955-8888, listen for menu options) Located on the West Side of Fox Army Health Center. Hours are 0700-1530, Monday through Friday. Services provided are Hearing Conservation (DOHRS-HC) is done for military active duty according to primary MOS or SSI. MEDDAC active duty is in-processed for purposes of immunization and community health (medical surveillance). Army Reserve, and National Guard active Duty/ DOD Civilians and other Service components are seen for surveillances according to occupational exposures. Chemical surety and RPR are processed through occupational medicine.

COMMUNITY HEALTH NURSING- Located at Fox Army Health Center. (0800-1630 Hours, Monday through Friday) Services are provided for U.S. Military active duty, reserve, retired, National Guard, and their dependents, DOD Civilians. Community Health Nursing is a family centered program with emphasis on the promotion of health and disease prevention of eligible personnel.

The Community health Nurse provides health education to include topics such as expectant parenthood, childhood diseases, communicable diseases, sexual hygiene, school health, nutrition, nursery and day care health, care of handicapped, or special needs children, aids education for eligible personnel to include health care workers. The Community Health Nurse works in harmony with Fox Community Service, the American Red Cross, and the Department of Public Health.

A very important aspect of the Community health Program is providing programs that will assist in the prevention of child abuse or neglect, and spouse abuse, and the promotion of better family relationships. The Community Health Nurse participates in discharge planning from the hospital and is able to provide information on available community resources as well as initiate referrals for continued care for post-hospital discharge. The Community Health Nurse is an excellent resource person for advice on health-related issues, problem behaviors, and childcare services in the community.

WELCOME TO WELLNESS PROGRAM, 0730-1600

Hours, Monday through Friday. Located at the Fox Army Health Center. Serves U.S. Military, dependents, retirees, and DOD Civilians. Good health comes from reducing unnecessary suffering, illness, and disability. Personal life style choices can have a powerful influence over one's health prospects and reduction of health risk factors. The HRS is a health promotion technique, which consists of an automated questionnaire, which asks the participant to respond to questions about personal and family history, life style and attitudes. Blood pressure, Blood cholesterol, and weight measurements are assessed and entered into a computer along with the data from the questionnaire. An analysis is obtained which estimates the amount of risk that could be eliminated by appropriate behavioral changes. An individual session follows in which the participant is informed of these risks and referrals are made to appropriate resources for medical or educational interventions. Examples of the educational classes available include smoking cessation, American Cancer Society's Taking Control (Cancer risk reduction), American Cancer Society's Special Touch (Breast self-exams and mammograms), and Back Injury Prevention.

HOUSING MANAGEMENT DIVISION

Building 3207

RSA, AL 35898

COMMUNITY HOUSING REFERRAL: 842-0422

FAMILY HOUSING: Building 110, 430-1517

HOUSING INSPECTION: 876-1445

EMERGENCY REPAIR: 876-9881/2801

HOURS: 0700-1630 Hours, Monday-Friday

ELIGIBILITY FOR PROGRAM: Active duty military and dependents for Family Quarters and Housing Referral. Civilians and Retired Military for Housing Referral.

AREA SERVED: RSA

CONTACT PERSON: Chief, Housing Management Division

DESCRIPTION OF SERVICES: Incoming eligible personnel must have PCS orders assigning them to this installation, and signed into their company before they can apply for family quarters. Post quarters are available by grade and date of arrival. All personnel whose orders authorize shipment of household goods and movement of dependents, on PCS are authorized quarters. Letters of non-availability will be given if waiting time for quarters is in excess of 30 days. You must have this statement before acquiring off post housing. The local community has a good range of types and styles of housing. There is a good supply of apartments. Most apartments do not normally include utility rates in the rent.

HOUSING MANAGEMENT DIVISION -- FAMILY SELF-HELP CENTER

Building 3500

RSA, AI 35898-5350

(256) 842-8481

HOURS: 0830-1700, Monday-Friday

0800-1330, Saturday

ELIGIBILITY FOR PROGRAM: One must be living in Government Housing and have a valid Military I.D. Card.

AREA SERVED: RSA

CONTACT PERSON: PERSON ON DUTY

DESCRIPTION OF SERVICES: Issues self-help to occupants on RSA including paint, paint brushes, air filters, light fixture covers, floor buffers and shampoo cleaners (On a 24-hr basis), ladders, picks, and shovels.

INSPECTOR GENERAL

INSPECTOR GENERAL-AMCOM

Building 111 876-9701/9703

RSA, AL 35898

HOURS: 0800-1600 hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: Anyone having business with the U.S. Army who needs help or has a complaint including, but not limited to: U.S. Military, Retired Military, DOD Civilians, family members, contractors, and Community Civilians.

AREA SERVED: RSA

CONTACT PERSON: OIC, NCOIC

DESCRIPTION OF SERVICES: Provides assistance in resolving complaints against the U.S. Army, AMCOM. Assists families in resolving non-support issues.

INSPECTOR GENERAL-OMENS

Building 3301

RSA, AL 35898

(256) 842-6850

HOURS: 0700-1600 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: Soldiers in OMENS

AREA SERVED: RSA

CONTACT PERSON: NCOIC

DESCRIPTION OF SERVICES: Provides assistance in resolving complaints against the U.S. Army, OMENS.

LAUNDRY/DRY CLEANING

Building 3220 (PX Complex)

RSA, AL 35898

(256) 882-3529

HOURS: 0800-1800 Hours, Monday through Friday

0800-1700 Hours, Saturday

ELIGIBILITY FOR PROGRAM: U.S. Military I.D CARD Holders

AREA SERVED: RSA

CONTACT PERSON: Person on duty

DESCRIPTION OF SERVICES: Laundry/dry cleaning services.

LEGAL ASSISTANCE -- STAFF JUDGE ADVOCATE GENERAL

Building 111

RSA, AL 35898

(256) 876-9005

HOURS: 0900-1630 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: U.S. Military, Retired Military and their family members, Family members of deceased U.S. Military or Retirees, Military Reserves, and DoD civilians on orders for deployment

AREA SERVED: RSA
CONTACT PERSON: NCOIC

DESCRIPTION OF SERVICES: The legal Assistance office, in many circumstances is the law firm for individual soldiers. They provide advice and assistance on legal matters that are primarily civil in nature. They also provide assistance for military administrative matters other than criminal cases and elimination actions. Advice concerning civilian criminal matters is also available. The claims office assists individuals with processing of claims against the government.

Free services include notary services, power of attorney, wills, living wills and tax assistance including state and electronic filing of federal taxes.

MILITARY CLOTHING SALES STORE

Building 3479
RSA, AL 35898
(256) 876-3724
HOURS: 0900-1900, Monday through Friday
0900-1700, Saturday

ELIGIBILITY FOR PROGRAM: U.S. military
AREA SERVED: RSA
CONTACT PERSON: PERSON ON DUTY

DESCRIPTION OF SERVICES: Sells military uniforms, uniform items, insignia and other military-related items. Operates a small convenience store in the troop area across from Military Personnel. Open to the military and family members.

MILITARY PAY

Building 3207 842-8398
RSA, AL 35898
(256) 876-8510
HOURS: 0700-1100
1300-1600 Hours, Monday, Tuesday, Wednesday, and Friday
1300-1600 Hours, Thursday

ELIGIBILITY FOR PROGRAM: U.S. MILITARY
AREA SERVED: RSA
CONTACT PERSON: Person on duty

DESCRIPTION OF SERVICES: Provides Military Pay services for U.S Military.

MILITARY PERSONNEL OFFICE

Building 3494

RSA, AL 35898
(256) 842-2413
HOURS: 0730-1630, Monday through Friday

ELIGIBILITY FOR PROGRAM: U.S. Military, retired military and their family members who are eligible for ID.

CONTACT PERSON: Person on duty

DESCRIPTION OF SERVICES: Information concerning Military personnel matters, records, issues, and issuance of Military and Family Member Identification Cards (I.D.), DEERS eligibility, casualty assistance, duty assignments.

MORALE, WELFARE AND RECREATION

Building 1500, Weeden Mountain Road
RSA, AL 35898
(256) 876-2073
HOURS: 0700-1630, Monday-Friday

ELIGIBILITY FOR PROGRAM: Anyone with access to Redstone Arsenal

AREA SERVED: RSA and surrounding community

CONTACT PERSON: MWR Director

DESCRIPTION OF SERVICES: MWR provides opportunities for the Redstone community in many recreational and support areas. From fitness programs to art classes, MWR helps Team Redstone relax. Comments may be directed to the MWR Director or access the MWR website at www.redstonemwr.com.

ARMY COMMUNITY SERVICE (ACS) 876-5397

Operating hours: Monday-Friday from 7:00 a.m.- 4:30 p.m. Located at bldg. 3338, Redeye Road, ACS offers classes, programs and services related to personal and family enrichment.

Examples of classes include stress management, parenting, couples communication, mortgage workshops and more. Other services include budget counseling, family member employment assistance, information and referral to local services. The Lending Closet offers needed household items on a short-term basis. Also available is a Resource Video & Book library.

ARTS & CRAFTS CENTER (JUNE M. HUGHES) 876-7951/7974

Operating hours: Tues & Weds: 1:30 p.m.-9:30 p.m., Thurs: 5 p.m.-9:30 p.m., Fri & Sat. 9:00 a.m.-5:30 p.m., closed Sun & Mon. Located in bldg. 3615, on Gray Road, this multi-crafts shop provides instruction, equipment and supplies for the hobbyist that is interested in stained glass, painting, woodworking, engraving, or matting and framing. Specialty classes are held often, including holiday crafts and basket weaving. Woodworking equipment and instruction are available. Mandatory safety class required for woodworking equipment.

AUTOMOTIVE SKILLS CENTER 955-7727

Operating hours: Weds, Thurs & Fri: 1:30 p.m.-10 p.m., Sat & Sun: 9 a.m.-5:30 p.m. Closed Mon & Tues. Located at 3617 Entac Circle, this is a complete hands on automotive maintenance facility where you fix-it-yourself and save big \$\$! A skilled staff will assist you in your automotive maintenance needs from oil changing to complete auto body restoration, and more! You can learn important skills while saving money and knowing the work is done right! For a complete list of equipment or services drop by during operating hours or give them a call.

BILLETING/GUESTHOUSE (Hotel Redstone) 837-4130

Operating hours: 24 hours a day Located bldg. 244, Goss Road, provides lodging services for U.S. Military personnel, retired military, and DOD civilians on orders. Individuals on PCS or TDY orders have first priority. Reservations are available for leisure travel or personal use.

BROOKLYN BOWLING CENTER 876-6634

Operating hours: Mon: 5 p.m.-9 p.m., Tues-Thurs: 4 p.m.-10:30 p.m., Fri: 4:00-11:00 p.m., Sat: 11 a.m-11 p.m., and Sun: 2 p.m.- 9:00 p.m. Located in Building 3424, corner of Zeus and Hercules, this state-of-the-art bowling center has synthetic lanes, automatic scorers, a snack bar, a private party addition, and an outstanding game room. There are leagues available for all ages and categories. (Summer hours: Closed Sunday through Tues, Wed-Fri: 4:00-10:30 p.m., Sat. noon-11:00 P.M.)

CHALLENGER (Bingo Program) 837-0750

Operating hours: Administrative hours are Monday closed, Tues-Fri.- 2:30 p.m.- 5:30 p.m.; Bingo hours are Monday closed, Tues-Fri 6:45-9:45 p.m. and Saturday from 1:45 p.m.-5:30 p.m., Located at bldg. 1500, Weeden Mountain Road. The Challenger offers the Redstone community a unique bingo opportunity. Just bring your military ID or civilian work badge to play. You just have to try it and you really will get "hooked" on bingo!

CENTRAL ENROLLMENT SERVICES 876-3704

Operating hours: The Central Enrollment Registration Office for all CDS programs is open Mon., - Fri: 7:00 a.m. 5:00 p.m., closed weekends. CDS is comprised of four delivery systems: the Child Development Center (CDC), Family Child Care (FCC), Supplemental Programs and Services (SPS), and a School Age Services Program (SAS). The CDC and SAS programs are open Mon, Wed, & Fri. 5:30a.m-5:30 p.m. Tues. – Thurs. 6:30a.m.- 5:30p.m. SAS offers a summer camp during the school summer vacation. All CDC programs are geared toward developmentally appropriate practices that help children in three interrelated areas: physical, socio-emotional and cognitive. All CDS programs celebrate the importance of children during the month of April in conjunction with the Month of the Military Child and the Week of the Young Child.

FITNESS CENTER (PAGANO) 876-6701/876-2943

Operating hours: Open Monday-Friday, 5:00 a.m.-10:00 p.m.; Saturday, 8 a.m. - 8 p.m.; Sunday and holidays: 10:00 a. m. -6:00 p. m. Located at bldg. 3474, Honest John Road, the gym has a complete line of fitness equipment for all your fitness needs including: Nautilus and Universal equipment, free weights, steam room, sauna, 4 racquetball courts, basketball court and more.

FITNESS CENTER (REDSTONE ARSENAL) 313-1201/313-1202

Operating hours: Monday-Friday, 5:00 a. m. - 10:00 p. m; Saturdays: 8:00 a. m. -8:00 p. m.; Sundays and holidays: 10:00 a.m.-6:00 p.m. Located in bldg. 3705, Aerobee Road, this facility has a complete line of exercise equipment, 3 racquetball courts, 2 saunas, Nautilus weight room, free weights, 6-goal basketball court and aerobics classes. Orientation is required.

FITNESS CENTER (SPARKMAN) 313-6091/6096

Operating hours: Monday-Friday, 5:00 a.m.- 7:00 p.m. closed weekends and holidays. Located in the Sparkman Complex, this fitness center is for military and civilian use. Orientation classes are required and are given each Tuesday and Thursday. Treadmills, stair climbers, Nordic Tracks, aerobics, and other equipment is available for usage.

FLYING ACTIVITY (REDSTONE ARSENAL) 881-3980/880-9495

Operating hours: Open 8:00 a.m.4:30 p.m. Monday through Friday. Located west of Rideout Road at bldg. 4828, the RAFA is a recreational flying facility that offers introductory and advanced pilot training and aircraft rental. Safe, low-cost, light aircraft flying opportunities, flight instruction, equipment and related services are provided at minimal fees. The RAFA can help you develop skills in aeronautics and provide you with information on aviation requirements, safety and techniques and help you have a great time in the process.

GOLF COURSE (REDSTONE ARSENAL) 883-7977

Operating hours: Monday-Friday. 7 a.m. -7 p.m., Sat & Sun: 6a.m.-7 p.m. This golf facility offers a challenging, scenic and beautifully landscaped 27-hole course, a new clubhouse & pro shop, and also, a short order grill and snack bar for your convenience.

INFORMATION, TICKET, and REGISTRATION (ITR) 876-4531

Operating hours: Wed-Fri. 1:30 p.m.-10:00 p.m., Sat, & Sun: 10:00 a.m.-6:00 p.m. ITR is located in the front lobby of the Recreation Center, bldg. 3711. Discounted tickets are available for purchase by the entire Redstone community for local and regional attractions, theme parks and sporting events. Regular tickets include: Six Flags over Georgia, Dollywood, Point Mallard, Huntsville Stars Baseball, U.S. Space & Rocket Center and more.

LEISURE TRAVEL 876-4531

Operating hours: Located in the Recreation Center providing tours and cruises for leisure travel. Open to DoD civilians, retired and active duty military.

LIBRARY (on-post) 876-4741

Operating hours: Tuesday-Thursday, 1:30--6:30 p.m. and Friday & Saturday, 12 noon-6.00 p.m. Closed Monday Located at bldg. 3323 Redeye Road, the library has about 38,000 volumes of fiction, non-fiction, reference books, and a large selection of periodicals and newspapers.

OUTDOOR RECREATION 876-4868/6854

Operating hours: Open 7 days a week from 9:30 a.m.-5:00 p.m.

Located at bldg. 5132 Sportsman Drive, offering fishing, hunting, camping, boat & RV storage, three summer-operated swimming pools, trap/skeet, archery & rental items such as bass boats, campers, and fishing equipment.

RECREATION CENTER 876-4531

Operating hours: Wednesday-Friday. 1:30 p.m.-10:00 p.m.

Saturday, Sunday & holidays: 10:00 a.m. - 6:00 p.m. Closed Mon.- Tues. Ticket office hours Wed- Fri. 1:30p.m.- 8:00p.m. Sat. 10:00a.m. 4:00p.m. Ticket office is open to DoD civilians, active and retired military. Also located at bldg. 3711 Aerobee, open to active duty military only, the Recreation Center offers a wide variety of table games, social activities, musical instruments, board games and more. Video games, videocassette recorders, stereos and televisions are also available for use.

RESTAURANTS and CLUBS (on post)**CAFETERIAS/POST RESTAURANTS 876-8741**

Cafeterias located in buildings 5250, 5400, serve breakfast from 6:45-9:30 a.m. and lunch from 10.45 a.m.-12:30 p.m. The Sparkman Center Cafeteria serves breakfast Monday through Friday from 6:30-10.00 a.m. and lunch from 10:30 a. m. - 1:30 p. m.

The FIREHOUSE PUB 842-0748 or 830-CLUB (2582)

Redstone Arsenal's casual bar, The Firehouse Pub offers a great place to go after work hours to relax, chill down, and socialize with friends. Open Tuesday through Friday from 4:30 p.m. until whenever, the Firehouse, located in building 114 on Hankins Road, features big screen TV, darts, pool tables, patio court & tables. On Tuesday and Wednesday cook your own hot dogs. On Thursday and Friday cook your own hamburgers.

For more information please call 830-CLUB.

REDSTONE OFFICERS AND CIVILIANS CLUB 830-CLUB (2582)

OPERATING HOURS: Business office: Monday, 8:00 a. m. -4:00 p.m., Tues-Fri 8:00 a.m. -4:30 p. m., closed on Sundays and Mondays, Cashier. Monday-Friday 11:00 a.m.-4:00 p.m. dining facilities closed on Mondays. Located at bldg. I30, the club

offers a cozy, yet elegant dining facility for lunch, dinner, private or business functions. Evening dining is limited to members only. Lunch is open to the entire Redstone community and is served from 11:30 a. m. - 1:00 p. m. Tues through Fri. The club has a lounge, ballroom, and main dining area.

REDSTONE ARSENAL CLUB SYSTEM (Catering) 830-9227 OR 842-0449

Operating hours: Monday. 8:00 a.m.-4:00 p.m., Tuesday-Friday. 8:00 a.m.-4:30 p.m. Catering services provided for parties as small as 2 or as large as 600, with great food, entertainment, and fine service. Thank you for your support!

SOLDATENSTUBE 830-CLUB (2582)

Operating hours: Every Wednesday for German Buffet from 5:00-8:30 p.m. Thursday for lunch; 10:30 a.m.-1:00 p.m. and dinner Thursday 5:30-9:00 p.m.; Friday and Saturday, 5:30 - 9:00 p.m. The Redstone community's German restaurant, offering authentic German meals in a European atmosphere that is truly a cultural dining experience to remember. The Soldatenstube is open to the entire Redstone community. Located in the Redstone Officers and Civilians Club, Bldg 130.

RUSTIC LODGE 955-6739

Operating hours: Monday-Friday. 9:00 a.m.-1:00 p.m. Reservations accepted for private and business functions. Located at the Carroll D. Hudson Recreation Area #2, it has a spectacular view overlooking the Tennessee River The cozy lodge is perfect for receptions and parties for all occasions, and also for off site training. Chairs, tables and working areas are available for use at no additional cost and they enhance the value of renting this lodge.

SADDLE ACTIVITY 876-4868

Operating hours: Tues-Sat 7.00 a.m.-9:00 a.m. and 3:00 p.m.- 5.'00 p.m. Located off of Rideout Road on 170 acres of riding and pasture land, Your Privately owned Mount can be boarded in the stables. For more information on boarding your horse, contact Outdoor Recreation at 876-4868. Tack rooms are attached and shoeing and veterinary services are available at additional costs.

SWIMMING POOLS (on post) 876-4868/876-6854

Two swimming pools are open on post from 11 a.m. until 7 p.m. daily from Memorial Day until Labor Day. Season passes are available for purchase through Outdoor Recreation or Diane Campbell Recreation Center. Daily passes are available at the pools.

VET SERVICES 876-2441

Building 3543

Pet vaccination by appointment Limited to preventive medicine.

Operating hours: 8:00 a.m.-3:30 p.m., Tue-Fri., 8:00 a.m. - 11:30a.m./1:00p.m.-3:30p.m. Occasionally closed for training, monthly inventory and Federal holidays.

Call for more information.

WELLNESS CENTER 955-6844

Operating hours: Mon-Fri: 6 a.m.-7 p.m. Located at 4460 Digney Road, this is a complete physical fitness facility offering health risk assessments, fitness and nutrition classes, and cholesterol screening. We also have a jogging trail, and outdoor volleyball & basketball courts, and much more! Healthy lifestyle information is available for you to check out in the form of books and videos!

YOUTH CENTER 876-KIDS (5437)

Building 3148 Youth Center Road

Operating hours: Monday through Friday.- 3:00 p.m.-9:00 p.m.Sat. 1300- 2100 p.m. We provide activities, programs, and services that promote social, personal, educational, and recreational skills for military family members ages 6-18.

PHOTOGRAPHIC SERVICES

Building 3321

RSA, AL 35898

(256) 876-2133

HOURS: 0730-1630 Hours, Monday through Friday

Official DA photos and portraits by appointment only.

ELIGIBILITY FOR PROGRAM: Active duty Military and their Family Members, Retired Military and Authorized Civilians.

AREA SERVED: RSA AND NORTH ALABAMA

CONTACT PERSON: Person on duty

DESCRIPTION OF SERVICES: Full length photos, passports and other photo services for official use. Family members may request passport photographs if they are applying for a no fee passport as a the result of being assigned overseas. Passport applications for no fee passports are available at the Passport Office in Bldg 4488. Requests for leisure travel passports may be obtained at the Madison County Courthouse or contacting a United State Postal Service office that offers passport processing.

POST EXCHANGE

MAIN OFFICE

Building 3220

RSA, AL 35898

(256) 883-6100

HOURS: 0900-2100 Hours, Monday through Friday

0800-2100 Hours, Saturday

1000-1900 Hours, Sunday

ELIGIBILITY FOR PROGRAM: U.S. Military, retired military, reservists, and Family members with I.D. Cards.

AREA SERVED: RSA

DESCRIPTION OF SERVICES: Sale of clothing items, appliances, furniture, automotive parts, tires, and service, books, stereo and television equipment, and other retail items.

CONCESSIONS

Unless other listings, all concessions are located in Building 3220, Acton Road
RSA, AL 35898

BARBER SHOP

(256) 881-7409

HOURS: 0800-1800 Hours, Monday through Friday
0900-1700 Hours, Saturday
1100-1700 Hours, Sunday

BARBER SHOP (TROOP BARBER)

Building 3479

RSA, AL 35898

(256) 881-7409

HOURS: 1000-1800 Hours, Monday through Friday

BEAUTY SHOP

(256) 883-1450

HOURS: 0900-1800 Hours, Monday through Friday
0900-1700 Hours, Saturday

FLOWER SHOP

(256) 883-2826

HOURS: 0900-1800 Hours, Monday through Friday
0900-1700 Hours, Saturday

GNC

(256) 883-8482

HOURS: 0900-1800 Hours, Monday through Saturday
1200-1700 Hours, Sunday

LAUNDRY/DRY CLEANING

(256) 882-3529

HOURS: 0800-1800 Hours, Monday through Friday
0800-1700 Hours, Saturday

OPTICAL SHOP

(256) 882-2619

HOURS: 0900-1800 Hours, Monday through Friday
0900-1700 Hours, Saturday

TAILOR SHOP

(256-895-9409

HOURS: 0900-1800 Hours, Monday through Friday

0900-1700 Hours, Saturday

FOOD FACILITIES:

BURGER KING

Building 3231 881-0048

RSA, AL 35898

HOURS: 0600-2000 Hours, Monday through Friday

0700-2000 Hours, Saturday

1030-1900 Hours, Sunday

Drive-Through: 0600-2000 Hours, Monday through Friday

0700-2000 Hours, Saturday

1030-1900 Hours, Sunday

FOOD COURT

Building 3220

RSA, AL 35898

(256) 883-6100,ext.143

Church's Chicken

HOURS: 1000-2000 Hours, Monday through Saturday

1100-1800 Hours, Sunday

Anthony's Pizza

HOURS: 1030-2000 Hours, Monday through Saturday

1100-1800 Hours, Sunday

Cinnabon/Seattle's Best

HOURS: 0800-1500 Hours, Monday through Friday

0800-1700 Hours, Saturday

1100-1700 Hours, Sunday

Baskin Robins Ice Cream

HOURS: 1000-1800 Hours, Monday through Friday

1100-1800 Hours, Saturday

1100-1700 Hours, Sunday

FURNITURE STORE

Building 3230

RSA, AL 35898

(256) 883-7760

HOURS: 1000-1800 Hours, Tuesday through Saturday

1100-1700 Hours, Sunday

MILITARY CLOTHING SALES/TROOP STORE

Building 3479

RSA, AL 35898

(256) 882-1248

HOURS: 0900-1900 Hours, Monday through Friday
0900-1700 Hours, Saturday

ONE-STOP (SHOPPETTE) VIDEO, CLASS-SIX, GASOLINE

Building 3234
RSA, AL 35898
(256) 883-0367
HOURS: 0700-2200 Hours, Monday through Thursday
0700-2300 Hours, Friday and Saturday
0800-2200 Hours, Sunday

SERVICE STATION (Automotive Service, Tires)

Building 3240
RSA, AL 35898
(256) 881-7588
HOURS: 0700-1800 Hours, Tuesday through Friday
0730-1700 Hours, Saturday

POST LOCATOR (MILITARY)

Building 3648 876-2151
RSA, AL 35898
HOURS: 24 Hours
CONTACT PERSON: PERSON ON DUTY

ELIGIBILITY FOR PROGRAM: All members of the Redstone community.
AREA SERVED: RSA

DESCRIPTION OF SERVICES: Helps locate what military unit a Soldier is assigned to on RSA and also provides a telephone listing for civilians working on post. Coordinates morale calls.

POST OFFICE (RSA BRANCH)

Building 3648
RSA, AL 35898
1-800-275-8777
HOURS: 0930-1630 hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: RSA, Military and DOD Civilians
AREA SERVED: RSA
CONTACT PERSON: PERSON ON DUTY

DESCRIPTION OF SERVICES: Shipping, mailing supplies, postage stamps and post office boxes on a limited basis.

PROVOST MARSHAL OFFICE

****DIAL 911 FOR EMERGENCIES****

Building 3453

RSA, AL 35898

(256) 876-2222

HOURS: 24 HOURS A DAY

AREA SERVED: RSA

CONTACT PERSON: POLICE DESK SUPERVISOR ON DUTY

DESCRIPTION OF SERVICES: Emergencies dial 911.

BADGING, VEHICLE DECAL AND WEAPONS REGISTRATION

Building 3423

(256) 876-5770

POLICE OPERATIONS

Building 3453

(256) 876-2222

SECURITY GUARDS

Building 3453

(256) 876-4444

PROVOST MARSHAL INVESTIGATIONS

Building 3421

(256) 876-2090

PHYSICAL SECURITY 876-9998

Building 3421

(256) 876-9998

REDSTONE ROCKET

Building 5300 876-1500

RSA, AL 35898

(256) 876-1500

HOURS: 0630-1630 Hours, Monday through Saturday

ELIGIBILITY FOR PROGRAM: All activities on RSA or on RSA

projects and activities where RSA personnel are involved in.

AREA SERVED: RSA

CONTACT PERSON: Public Affairs Officer

DESCRIPTION OF SERVICES: Weekly base newspaper with Redstone news, military news, on-post sports and general interest stories.

RELIGIOUS ACTIVITIES

Bicentennial Chapel

Building 376

RSA, AL 35898

IMPORTANT CHAPEL PHONE NUMBERS:

Chapel information 876-5707
Catholic Chaplain 842-2177
Protestant Chaplain 876-2409
Religious Ed. Coordinator 876-6874
Catholic Parish Assistant 842-2175
Fax (256)876-4889
Emergencies (SDO) 876-3331

DESCRIPTION OF SERVICES: Catholic and Protestant religious services and programs. Information available about area churches.

Protestant Sunday School 0930
Protestant Worship Service 1100
OMENS Worship Service 1100
Catholic Mass 0915
CCD 1045
Call 876-5707 for additional information or services.

RETIREMENT SERVICES

Building 3493
RSA, AL 35898
(256) 876-2022
HOURS: 0730-1600 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAMS: Authorized military and retired military residing in the North Alabama area.

CONTACT PERSON: Retirement Services Officer

DESCRIPTION OF SERVICES: Assist retired military personnel and their families with information pertaining to retirement pay, Survivor assistance, and Veteran's Administration Affairs.

THRIFT SHOP

Building 3209
(256) 881-6992
Hercules Road
RSA, AL 35898
HOURS: 0900-1700 Tuesday
0900-1600 Hours, Wednesday and Thursday
1000-1400 Hours, First Saturday each month
CONSIGNMENT HOURS: 0900-1300 Hours, Tuesday - Thursday

ELIGIBILITY FOR PROGRAM: All military, active and retired, their family members, and RSA employee's with Badge, anyone can buy.

AREA SERVED: RSA AND HUNTSVILLE

CONTACT PERSON: MANAGER

DESCRIPTION OF SERVICES: Sale of used clothing, appliances, household items, etc, on consignment. Also accepts donations of gently used items for resale to support community projects.

TRANSPORTATION

Building 4488

RSA, AL 35898

HOURS: 0700-1600 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAMS: U.S. Military, family members and DOD Civilians.

AREA SERVED: RSA

CONTACT PERSON: Program Manager Passport Agent

(256) 876-5163 or 842-2362

DESCRIPTION OF SERVICES: Issues documents to acquire official no-fee visa and passports to allow individuals on orders to leave the U.S.

TAXI SERVICE (OFFICIAL)

Building 3664-B

RSA, AL 35898

(256) 876-2261/2262

HOURS: Taxi: 0800-1600 Hours Shuttle Bus: 0700-1700 Hours

SCHOOL BUS FOR CHILDREN RESIDING ON REDSTONE: 876-3938

ELIGIBILITY FOR PROGRAM: U.S. Military, and DOD Civilians

AREA SERVED: RSA/NASA

CONTACT PERSON: Person on Duty

DESCRIPTION OF SERVICES: Transportation service on post. For official business only. Transportation is not provided to on base quarters.

PASSENGER TRAVEL

Building 4488

RSA, AL 35898

(256) 876-7352

HOURS: 0730-1630 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: Official travelers on orders

AREA SERVED: RSA
CONTACT PERSON: Person on duty

DESCRIPTION OF SERVICES: All PCS MOVES (Family Members), OCONUS and overseas and TDY moves. Leisure travel information is available from independent off-post area travel agents.

HOUSEHOLD GOODS SHIPMENTS

Building 4488
RSA, AL 35898
(256) 876-3916/3123
HOURS: 0730-1630, Hours Monday through Friday

ELIGIBILITY FOR PROGRAM: U.S. Military and DOD Civilians
AREA SERVED: RSA

DESCRIPTION OF SERVICES: Shipping and receiving of household goods for military and DOD civilians.

TRI-CARE OFFICE MANAGED CARE DIVISION

Fox Army Health Clinic
Building 4100
RSA, AL 35809-7000
(800) 444-5445
HOURS: 0800 – 1600, Monday – Friday. Briefings are held twice a week on entitlements and benefits.

ELIGIBILITY FOR PROGRAM: Dependents of active duty military, retired military and their dependents and survivors of active duty and retired military

AREA SERVED: RSA and surrounding community

CONTACT PERSON: Health Benefits Advisor on the second floor of Fox Army Health Clinic

DESCRIPTION OF SERVICES: TRI-CARE is a comprehensive health benefits program that provides for authorized in-patient care, out-patient care, and care from civilian sources on a cost sharing basis. Family members of active duty military personnel, retired military personnel and their dependents under the age of 65 years are eligible for TRI-CARE participation.

VETERINARY SERVICES

Building 3543
USA MEDDAC
RSA, AL 35898

(256) 876-2441

HOURS: 0800-1530 HOURS, Tuesday through Friday
Closed Tuesday through Friday 1200-1300 hours, lunch

ELIBILITY FOR PROGRAM: Active or Retired Military

AREA SERVED: RSA

CONTACT PERSON: NCOIC

DESCRIPTION OF SERVICES: Provides limited veterinary exams, Health certificates for travel, sale of veterinary supplies, provides vaccinations, perform heartworm test, fecal lab test, skin and ear checks.

Over-the-counter sales of shampoo, flea powder, flea spray, nonprescription medications such as heartworm medication, perform fecal exams.

Call for appointments Monday through Friday. Vaccinations, sick call, fecal check, and heart worm test.

OFF POST-COMMUNITY AGENCIES

ALABAMA STATE EMPLOYMENT SERVICE

2535 SPARKMAN DRIVE

Huntsville, AL 35810

(256) 851-0537

HOURS: 0800-1630 HOURS, Monday through Friday

ELIGIBILITY FOR PROGRAM: Legally eligible to work

AREA SERVED: MADISON COUNTY

CONTACT PERSON: MANAGER

DESCRIPTION OF SERVICES: Services and programs offered to employers and applicants include:

JOB PLACEMENT SERVICES- No charge to either applicants or employers. Also have access to the job bank, a computerized listing of job orders distributed statewide within 24 hours.

LABOR MARKET INFORMATION- Data available on unemployment rates, population, and work force composition for local and other counties to assist employers in their affirmative action plan.

EMPLOYER RELATIONS- Program to acquaint employers and community organizations with employment service.

FEDERAL BONDING PROGRAM- Employment service may affect the bonding of eligible job seekers who cannot obtain commercial bonds required by prospective employers.

IMMIGRATION ACTIVITIES- Process employer request and provide technical assistance for alien employment certification.

TESTING- Registered applicants when requested.

JOB SHOP- Job shop conducted at the employment office to acquaint applicants with resume preparation and to provide interview techniques.

JOB TRAINING- Administered by the employment service for qualified applicants under the Job Training Partnership Act.

WEBSITE: [Http://dir.state.al.us/es](http://dir.state.al.us/es)

ALCOHOLICS ANONYMOUS

3322 Memorial Parkway

Huntsville, AL 35801

(256) 885-0323

HOURS: 24-Hour answering service, call for meetings

ELIGIBILITY FOR PROGRAM: A desire to quit drinking

AREA SERVED: Huntsville/Madison County/Surrounding Area

CONTACT PERSON: Answering service will refer calls to AA POC.

DESCRIPTION OF SERVICES: Alcoholics Anonymous is a fellowship of men and women who share their experiences, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. Approximately

40 meetings a week are held throughout Huntsville at various times during the day and evening. Three support groups are now being offered:
ALANON: A support group for family and friends of the alcoholic.
ALATEEN: A support group for children of the alcoholic.
ACA: A support group for adult children of the alcoholic.

**AMERICAN RED CROSS
MADISON/MARSHALL COUNTY CHAPTER**

ADDRESS: TELEPHONE:

MAIN CHAPTER (256) 536-0084

1101 Washington St. NW

Huntsville, AL 35801

(256) 536-0084 FAX: (256) 536-9018

HOURS: 0800-1630, MONDAY THROUGH FRIDAY

EVENINGS AND WEEKENDS ON-CALL SERVICES

MARSHALL COUNTY OFFICE (256) 582-3511

424 BLOUNT AVE, BASEMENT LEVEL FAX: (256) 582-2099

GUNTERSVILLE, AL 35976

P.O. BOX 367

GUNTERSVILLE, AL 35976

HOURS: 0800-1630, MONDAY THROUGH FRIDAY

EVENINGS AND WEEKENDS ROLL OVER TO MADISON COUNTY

ON CALL SERVICES

AREA SERVED: CHAPTER SERVICES- MADISON AND MARSHALL COUNTIES, INCLUDING REDSTONE ARSENAL. BLOOD SERVICES-17 COUNTIES IN NORTH ALABAMA. RED CROSS SERVICES ARE FOR ALL PEOPLE.

CONTACT PERSON: CHAPTER MANAGER, MAIN CHAPTER
SERVICE DELIVERY SPECIALIST, MARSHALL COUNTY

DESCRIPTION OF SERVICES: The mission of the American Red Cross is to improve the quality of human life and to enhance individual self-reliance and concern for others. Red Cross services help people prevent emergencies, prepare for emergencies and respond to emergencies when they occur.

DISASTER SERVICES: Provides swift response for disasters ranging from single family fires to major disasters such as tornadoes, floods, hurricanes and the like. Provides to families and individuals experiencing a disaster groceries, meals, clothing, toiletry supplies, shelter, essential household items and furniture, and first month's rent &/or deposit where necessary.

Provides other assistance, support and referrals as the situation warrants.

INTERNATIONAL SERVICES: Responds to appeals for assistance in international disasters, and offers tracing/locating services for people separated from their relatives because of war, civil disturbance or natural disaster. Also educates the American Public about International Humanitarian Law, the Geneva Convention and Red Cross Principles.

ARMED FORCES EMERGENCY SERVICES: Provides emergency related

services, financial assistance and references to members of the U.S. Armed Forces, veterans, their families, and civilians. Provides around-the-clock, around-the-world emergency communication to Armed Services Members and their Families during emergencies.

BLOOD SERVICES: Collects blood from Volunteer Donors in 17 counties in North Alabama. Blood and blood products are processed in labs in the blood region headquarters in Birmingham. Blood products are distributed to North Alabama Hospitals.

HEALTH AND SAFETY SERVICES: Provides instruction in first aid, CPR, water safety, life-guarding, babysitting, nurse assistant training, sports safety, AIDS/HIV Education and other health and safety courses. Courses are available for different age/skill levels, and can be provided in the work place or other site.

Free blood pressure screening is available at the Chapter offices Monday through Friday from 0900-1200 hours.

VOLUNTEER SERVICES: Recruits, trains, and places volunteer and provides record keeping and recognition of those volunteers.

Volunteers deliver services in area hospitals, school first aid rooms, nursing homes, blood drives, health and safety courses, Chapter offices and disaster responses.

CABLE SERVICES

COMCAST (256) 859-7800

DIRECTV (800) 481-6907

KNOLOGY (256) 533-5353

MEDIACOM (800) 239-8411

ELIGIBILITY FOR PROGRAM: All customers

AREA SERVED: Community

CONTACT PERSON: Customer service representative

DESCRIPTION OF SERVICES: Provides cable television service and internet services to residences. Call to see which company provides services you want in your area

COMMUNITY ACTION AGENCY

3516 Stringfield Road

Huntsville, AL 35810

(256) 851-9800

HOURS: 0800-1200 hours and 1300-1630 hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: Individuals or families who have poverty level income (According to Federal Government guidelines).

AREA SERVED: Huntsville/Madison County and Limestone County

CONTACT PERSON: Supervisor for Community Services

DESCRIPTION OF SERVICES:

COMMUNITY SERVICES OFFICE: Include energy conservation, information and referrals, housing counseling, emergency transportation services, volunteer income tax assistance, and home garden project.

COMMUNITY ACTION HEAD START PROGRAM: (AGES 3 THROUGH 5 YEARS)

Provides pre-school education, home visits, parent involvement, health services (medical, dental, and psychological), food services, social services, transportation as needed, services to handicapped children. Telephone central office at 851-9804.

EDUCATION PROJECT: Provides information, referral, and counseling for educational opportunities.

EMPLOYMENT PROJECT: Provides information, referral and job counseling for employment and training opportunities.

FOOD DISTRIBUTION PROGRAM: Provides USDA donated food to low income eligible households by distribution bimonthly to those who apply.

HOME WEATHERIZATION ASSISTANCE PROGRAM: Provides assistance with home weatherization and energy conservation measures including such things as minor repairs, attic insulation, floor insulation, and storm windows.

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM: Provides assistance in the form of direct payment to utility or fuel supplier. Eligible households may apply for a fixed amount based on size of family. Proof of income is required.

CRISIS ASSISTANCE: Provided assistance up to \$200.00, for heating and cooling. Payments are made directly to utility or fuel supplier on behalf of eligible households.

FAMILY SERVICES CENTER

600 St.Clair Ave. Bldg.3

Huntsville, AL 35805

(256) 551-1610

HOURS: 0800-1800 hours, Monday through Thursday

0800-1200 hours, Friday

ELIGIBILITY FOR PROGRAM: Anyone requesting the services.

CONTACT PERSON: Executive Director

DESCRIPTION OF SERVICES: Marital, pre-marital and family counseling. Individual and group therapy provided by fully professionally trained and experienced therapists. Family education and life enrichment courses are available in the areas of marital enrichment, parenting, and communication skills, stress management, parenting and others.

Speakers available to civic, school and church groups on family life, communication skills, marital enrichment, stress management, parenting and others.

Employee counseling services, including evaluation and referral, are available to business and industry.

Agency accredited by Council on Accreditation of services to families and children and is an affiliate of family services of America. Offers counseling on outpatient substance abuse, treatment and prevention of adolescent substance abuse.

HELPLINE

P.O. Box 92
Huntsville, AL 35804
(256) 716-1000
HOURS: 24/7

ELIGIBILITY FOR PROGRAM: Anyone in a crisis situation
AREA SERVED: Huntsville/Madison County and 40 mile radius
CONTACT PERSON: PERSON ON CALL

DESCRIPTION OF SERVICES: Provides telephone counseling, crisis intervention, information, referral, financial assistance and contact service for various programs.

HOUSING AUTHORITY HUNTSVILLE/MADISON COUNTY

200 Washington Street
Huntsville, AL 35801
(256) 539-0774
HOURS: 0800-1630 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: Elderly or low income
AREA SERVED: HUNTSVILLE
CONTACT PERSON: EXECUTIVE DIRECTOR

DESCRIPTION OF SERVICES: Rental of apartments to low income families. Apartment locations are: Sparkman Homes, Council Court, Butler Terrace, Drake Towers, Johnson Towers, Todd Towers, Lincoln Park, Northwoods, and Searcy Homes.

HOPE PLACE

ADDRESS NOT LISTED OFFICE: 716-1000
HOURS: This service is offered 24/7.

DESCRIPTION OF SERVICES: A shelter for victims of family violence that provides short-term, safe housing and emergency assistance for victims and their children. Provide counseling and referrals to community services. Provide 24-Hour crisis intervention. Prevent family violence through public education programs. Strengthen and preserve the family unit through parenting classes, assertiveness and independent skill development. Community support group available for victims of family violence.

CRISIS LINE: 716-1000
HOURS: This help line is answered 24/7.

Collect calls are accepted.

DESCRIPTION OF SERVICES: A crisis can occur in anyone's life when too many stresses occur at once. **Crisis intervention is emotional first aid for those times when a person becomes temporarily unable to cope.** HELpline Counselors are trained to respond to such concerns as depression, loneliness, domestic violence and suicide. Referrals are made where other sources of help are needed. All calls are confidential.

ELIGIBILITY FOR PROGRAM: Victims of family violence
AREA SERVED: Jackson, Limestone, Madison, Marshall, and Morgan Counties.
CONTACT PERSON: Person on duty

HUNTSVILLE/MADISON COUNTY HEALTH DEPARTMENT

304 Eustis Avenue SE
Huntsville, AL 35804
(256) 539-3711
HOURS: Vary for various services (see below)

ELIGIBILITY FOR PROGRAM: Apply at the Health Department
AREA SERVED: Madison County
CONTACT PERSON: Director

DESCRIPTION OF SERVICES: Immunization, family planning, TB treatment, STD treatment, HIV screening, restaurant inspections, septic tank inspections, mosquito spraying, women and infants, nutritional program, birth and death certificates, pap smears, pregnancy testing.

WELL CHILD CLINIC: Assist in efforts to identify health problems in children early and promote healthier living. A Pediatrician performs examinations and teaches or counsels children and parents on specific health issues. The clinic is open to Madison County residents whose eligibility is approved according to income. All ages from birth to 21 are accepted. Call 539-3711 for more information. The clinic is located at the main health department.

WIC: Provides nutritious supplemental foods to pregnant and breastfeeding women, infants and children. In addition to the food items WIC participants receive each month, clients are provided with nutritional education in which they are taught which foods will help meet their families' nutritional needs. Registered Dietitians provide integrated nutritional education services. For more information call 533-0826. These services are by appointment only. The office is located at 301 Max Luther Drive 35810.

FAMILY PLANNING CLINIC: Provides comprehensive family planning services. Services include: provision of contraceptive methods, counseling on risks and side effects, sexually transmitted disease testing, blood pressure and weight monitoring, and physical examinations. These services are provided by appointment. A sliding scale fee is charged for this program according to income. Call 539-3711, Pregnancy testing is offered daily-call for appointment at the numbers listed above.

IMMUNIZATIONS/CHILDHOOD DISEASES: Provides immunizations for all childhood diseases, such as mumps, rubella (red measles), rubella (German Measles), diphtheria, tetanus, pertussis, (whooping cough), HIB and poliomyelitis. Certificate of immunization (blue card) can be obtained from the health department. Call 539-3711 for more information.

SEXUALLY TRANSMITTED DISEASE CLINIC (VD): Offers free confidential screening, examinations, testing, diagnosis, treatment and counseling for sexually transmitted diseases such as gonorrhea, syphilis and chlamydia. The Health Department provides contact investigations for its clients as well as referrals for private physicians. Community education programs, speakers, films and pamphlets concerning sexually transmitted diseases are available to the public. Call 539-3711 for more information.

HIV/AIDS TESTING: Confidential HIV testing. These evaluations are preceded with complete current information counseling, as well as posttest counseling and client referrals. Testing is available to the public and is arranged by appointment only. The Health Department provides current HIV information to the community through educational programs, films, pamphlets, and speakers. These services are offered free of charge. Call 539-3711 for more information.

TUBERCULOSIS OUTPATIENT CLINIC: Provides services for the treatment and prevention of TB at no charge. Skin testing is provided upon request, as well as appropriate follow-up care. Additional TB services include chest x-ray, sputum examination, drug treatment and preventive drug therapy under the supervision of a physician specializing in chest diseases. Private physicians may refer patients for any or all of these services. Home visits and field investigations are carried out to identify the source of infection and prevent further spread of the disease. Call 539-3711 for more information.

HYPERTENSION PROGRAM: Provides screening for high blood pressure and monitoring referred patients. Identified hypertensives are assisted in referrals to outside providers. The department also provides medical testing and some medications for qualified patients. Call 539-3711 for more information.

ENVIRONMENTAL HEALTH SERVICES: Assists in helping to maintain a safe and healthy environment to live in. Trained environmentalist review, inspect and monitor a large number of installations and products. Permits are issued and routine inspections are carried out for septic tanks, food sanitation, waste disposal, and various types of living accommodations.

INTERNATIONAL GROUPS

Huntsville enjoys a wide variety of nationalities and cultures. Several organizations are proud to share their heritage and reach out to individuals from their cultures or who are interested in learning more.

For more information on groups in the area, contact either Mary Breeden, Relocation Assistance Manager, Army Community Service, (256) 876-5397 or the Huntsville-Madison County Library, 915 Monroe Street, (256) 532-5940. The library website is www.hpl.lib.al.us

INTERNATIONAL SERVICES COUNCIL OF HUNTSVILLE/MADISON COUNTY, INC

100 North Side Square
Madison County Courthouse
Huntsville, AL 35801
(256) 532-3560

HOURS: 1000-1630 HOURS, Monday-Friday
24 Hour answering machine service
AREA SERVED: Madison County
CONTACT PERSON: Volunteer on duty

DESCRIPTION OF SERVICES: The international services council serves as the community's focal point for the coordination of international visitor activities and provides assistance to international residents. Under contract to the City of Huntsville and Madison County, it acts a Protocol Office. The Council is a volunteer organization governed by a Board of Directors representing a wide spectrum of the community. A full time Executive Secretary assisted by volunteers, carries out the day to day functions.

MILITARY: Establish community contacts through Host Family Program for international military and dependents.

OFFICIAL VISITORS: Professional programs-including tours and professional appointments, and home hospitality. Coordinating luncheons, dinners, receptions, etc., and necessary protocol.

COMMUNITY SERVICES: Maintenance of a Language Bank with a capability to translate more than 30 different languages for emergency use by hospitals and law enforcement agencies. Referrals and advice to international visitors or residents in matters concerning English classes, local customs, contacts with international groups, visas, passports, consulates, embassies,etc. Arrangements for educational and cultural programs for local schools, civic and church groups. Information on all countries available.

FOREIGN UNIVERSITY STUDENTS: Provides general information on local government, points of interest, etc.

MADISON COUNTY COURTHOUSE

Courthouse Square 532-3300
Huntsville, AL 35801
(256) 532-3300

HOURS: 0830-1700 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: Anyone
AREA SERVED: Madison County
CONTACT PERSON: Person on duty

DESCRIPTION OF SERVICES: Conducts county business and other legal affairs including marriage licenses, leisure travel passports, court procedures, absentee voting, vehicle tags and licenses, small claims court, criminal and civil courts.

MADISON COUNTY DEPARTMENT OF HUMAN RESOURCES

2206 Oakwood Avenue
Huntsville, AL 35810
(256) 535-4500
HOURS: 0730-1630 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: Some of the programs are for dependent or low-income people. Other programs such as Protective Services, Child Support, Adoption Services are available regardless of income.

AREA SERVED: Madison County
CONTACT PERSON: Eligibility Worker
DESCRIPTION OF SERVICES: The Department of Human Resources is the Welfare agency in the State of Alabama. The Department is responsible for the implementation and administration of financial assistance and nutrition assistance programs. Human Resources is also responsible for provision of services which will preserve and enhance the health and safety of children and adults. These services are provided either directly through human resources or through contracts with other organizations.

MENTAL HEALTH CENTER

ADDRESS: TELEPHONE:
660 Gallatin Street 533-1970
Huntsville, AL 35801
HOURS: 0800-1730 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: ANYONE
AREA SERVED: ALL RESIDENTS OF MADISON COUNTY
CONTACT PERSON: Coordinator

DESCRIPTION OF SERVICES: Comprehensive community mental health services are provided. In-patient, day treatment, pre-care, after care, out-patient (with specialized out-patient services for children and their families, substance abusers, and elderly), emergency services, school program (grades 1 through 12 for children with emotional and behavioral problems), services to industry, community consultation and education services and prevention program (Institute for Positive Living).

NARCOTICS ANONYMOUS

731 Arcadia Circle
Huntsville, AL 35805
(256) 535-6671
HOURS: VARY
AREA SERVED: Huntsville/Madison County and surrounding area.
CONTACT PERSON: Answering service

DESCRIPTION OF SERVICES: A society of men and women with a major drug problem, who meet together regularly to help each other "Stay Clean". Meetings are held Sunday through Saturday at 1200 Hours and 1930 Hours and Friday & Saturday at 2230 Hours.

POLICE AND SHERIFF DEPARTMENTS

All emergency services may be reached by calling 911.

MADISON COUNTY

SHERIFF 532-3403

HUNTSVILLE POLICE 532-7211

MADISON POLICE 772-5600

MARSHALL COUNTY

SHERIFF 582-2034

ALBERTVILLE POLICE 878-1212

ARAB POLICE 586-8124

BOAZ POLICE 593-6812

GUNTERSVILLE POLICE 582-3871

MORGAN COUNTY

SHERIFF 350-9600/353-7374

DECATUR POLICE 353-2515

JACKSON COUNTY

SHERIFF 574-2610

SCOTTSBORO POLICE 574-3333

LIMESTONE COUNTY

SHERIFF 232-1530

ATHENS POLICE 233-8700

SALVATION ARMY

305 Seminole Drive

Huntsville, AL 35805

(256) 534-1402

HOURS: 24 HOURS EVERYDAY OF THE YEAR

ELIGIBILITY FOR PROGRAM: Contact the office

AREA SERVED: Huntsville/Madison County

CONTACT PERSON: Director

DESCRIPTION OF SERVICES: Religious, character-building, social welfare lodging for transients, disaster aid, operation of the thrift store, and daily line for the homeless. Food, clothing, and financial assistance for utilities, rent/mortgage payments available.

SCHOOLS

HUNTSVILLE CITY SCHOOLS

Administration Office
200 White Street
Huntsville, AL 35801
(256) 428-6800
HOURS: 0800-1630 HOURS, Monday through Friday

ELIGIBILITY FOR PROGRAM: Residences of Huntsville
AREA SERVED: Huntsville
CONTACT PERSON: Superintendent

DESCRIPTION OF SERVICES:

ENROLLMENT REQUIREMENTS: To enter kindergarten, a student must be 5 years of age on or before September 1st of the year entering. Pupils entering first grade must be 6 on or before September 1st of the year entering. Proof of age, proof of immunization (Alabama Certificate) and a social security card are required upon entrance to the Huntsville City Schools System. The immunization for school may be obtained from the Madison County Health Department, military clinic in the area or private physicians.

ASSIGNMENT OF STUDENTS: The pupil will attend the school in the zone in which the legal residence is located unless application for exemption is made and accepted by the school system.

TESTS:

BASIC COMPETENCY TEST: Are scheduled for grades 1 and 8 in chapter 1 schools and all other schools 4 and 8. The test results indicate how the student compares with others in the same age group in the areas of reading, math, language, spelling, science and social studies.

THE ALABAMA HIGH SCHOOL GRADUATE EXAM: Is given to all grade 11 students. A student must pass each test to receive a state diploma. Make-up tests are given in the fall and spring of the student's senior year.

THE ARMED FORCES VOCATIONAL APTITUDE BATTERY: Is scheduled for grade 11 and is optional.

THE PSAT/NMSQT: Is given to juniors and sophomores to measure mathematical and verbal abilities. The test may qualify students for scholarships.

THE DAT/CII: Is given to 9th graders to measure career aptitude and interest.

SPECIAL EDUCATION PROGRAM: A full range of classes and educational support is offered for identifying exceptional children. Information regarding classes or referral procedures may be obtained from the school principal or by calling the Special Education Department, 428-6872.

HEALTH PROGRAM: Provides screening for vision, hearing, and dental problems. It also works with parents to assist in obtaining appropriate aid from community agencies. The Health Service Office may be reached by calling, 428-6998.

FLETCHER SELDON PROGRESS CENTER: Is designed to serve as an alternative to suspension. Students who are involved in disciplinary infractions may be assigned for specific periods of time. Attendance is mandatory. Located at 2820 Holmes Avenue and phone is 428-7830

HUNTSVILLE CITY BOARD OF EDUCATION: Meets in regular session on the third Tuesday of each month at 1930 Hours. All regular meetings of the board are shown on Huntsville CATV, Channel 13.

All regular and special meetings of the board are open to the public. Work sessions are held the first Thursday of each month at 1530 hours.

SCHOOL HOLIDAYS: Include Veterans Day (November); Thanksgivings (November-Thursday & Friday); Christmas break (December approximately two weeks); Martin Luther King Birthday (January); Teacher in Service Day (February); Spring Holiday (March); Memorial Day (May).

MADISON CITY SCHOOL SYSTEM

Board Of Education

4192 Sullivan Street

Madison, AL 35758

(256) 464-8370

HOURS: 0800-1630 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: Madison City residents

AREA SERVED: Madison City

CONTACT PERSON: Superintendent

DESCRIPTION OF SERVICES: education support and services for kindergarten, primary and secondary schools.

MADISON COUNTY SCHOOL SYSTEM

Madison County Board Of Education

1275-F Jordan Road

Huntsville, AL 35811

(256) 852-2557

HOURS: 0800-1630 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: Madison County residents

AREA SERVED: Madison County (does not include Huntsville or city of Madison)

CONTACT PERSON: Superintendent

DESCRIPTION OF SERVICES: education support and services for kindergarten, primary and secondary schools.

SENIOR CENTER

2200 Drake Avenue

Huntsville, AL 35805

(256) 880-7080

HOURS: 0800-1630 HOURS, Monday through Friday

ELIGIBILITY FOR PROGRAM: Senior citizens

AREA SERVED: Madison County

CONTACT PERSON: Director

DESCRIPTION OF SERVICES: Offers a unique combination of enrichment programs and services for people 60 years of age or better. Offer nationally recognized programs and facilities that place it among the best of senior centers. They offer Recreation, Creative Skills, Health Programs, Education, Transportation, Retired and Senior Volunteer programs, and Satellite Centers.

SOCIAL SECURITY ADMINISTRATION

P.O. BOX 3000

2011 Poole Drive N.W. 852-1012

Huntsville, AL 35810

1-800-772-1213

HOURS: 0830-1530 HOURS, MONDAY THROUGH FRIDAY

ELIGIBILITY FOR PROGRAM: Purpose is to determine eligibility for anyone who inquires. This may be done in person, by mail, or by telephone.

AREA SERVED: Madison County

CONTACT PERSON: District Manager

DESCRIPTION OF SERVICES: Provides service to the General public in claiming retirement, survivor disability and health insurance benefits under the Social Security Program. Assists low income people in claiming Supplemental Security Income benefits. Provides continuing services to beneficiaries in all matters relating to Social Security program.

UNITED METHODIST SERVICE CENTER

212 Seminole Street

Huntsville, AL 35805

(256) 539-1359

HOURS: 0900-2100 Hours, Monday through Thursday

1330-1800 Hours, Friday

ELIGIBILITY FOR PROGRAM: Persons living in Butler Terrace or Binford Court Neighborhoods.

AREA SERVED: HUNTSVILLE (AS LISTED ABOVE)

CONTACT PERSON: DIRECTOR

DESCRIPTION OF SERVICES: Offers tutoring and an after school enrichment program for Elementary School Children, summer school, girl's club, drill team, arts and crafts, recreation, summer program, and nutrition.

VETERANS PROGRAMS

DISABLED AMERICAN VETERANS

3806 Colonial PK Circle SW
Huntsville, AL 35805
(256) 883-7314

HOURS: 24-hour answering machine will refer calls to DAV representative who will schedule appointments.

ELIGIBILITY FOR PROGRAM: Wounded, injured, and/or disabled veterans and some relatives of disabled veterans.

AREA SERVED: Huntsville/Madison

CONTACT PERSON: Commander

DESCRIPTION OF SERVICES: Auxiliary established to advance the interest in and work for the betterment of all wounded, injured and/or disabled veterans. To advance the interest in health issues and to encourage in all people the spirit of understanding which will guard against future wars.

STILL SERVING VETERANS

2937 Johnson Road
Huntsville, AL 35801
HOURS: 0800-1600 Hours Monday through Friday
1-866-778-4645 or 256-883-7054

AREA SERVED: Huntsville/Madison county and surrounding area

CONTACT PERSON: Veteran Service Officer

DESCRIPTION OF SERVICES: Counseling, guiding and coaching wounded veterans and families. Assist wounded veterans and spouses with education, employment, housing, and transportation modifications as needed for the veteran's injuries.

VETERANS AFFAIRS OFFICE

115-B Washington Street
Huntsville, AL 35801
HOURS: 0800-1600 Hours Monday through Friday
256-532-1662

AREA SERVED: Huntsville/Madison county and surrounding area

CONTACT PERSON: Veteran Service Officer

DESCRIPTION OF SERVICES: Assistance for Veterans and their families, primarily with VA Benefits (applications for benefits, death/burial, education and VA Insurance). Benefits under the Alabama G.I. Bill Benefits Information: 800-827-1000

GI Home Loan Eligibility: 888-244-6711
Education Customer Service: 888-442-4551
Medical: Huntsville outpatient: (256) 535-3100
Madison outpatient: (256) 772-6220

Telephone Care Line: (256 533-1648)

VOTER REGISTRATION

Madison County Courthouse
Room 517
Huntsville, AL 35801
(256) 532-3510
HOURS: 0830-1700 Hours, Monday through Friday

ELIGIBILITY FOR PROGRAM: Legal Resident of Alabama
AREA SERVED: Madison County
CONTACT PERSON: Person on duty

DESCRIPTION OF SERVICES: Voting registration information, and absentee ballots.

PERSONAL NOTES/INFORMATION