

MWR Membership Sales Office Frequently Asked Questions:

Question1: I am a contractor working on Redstone Arsenal and I am interested in obtaining a badge for my spouse and/or dependent. How can I obtain this through MWR?

Answer: Our MWR Members are issued MWR Id Cards to access all MWR facilities. As a contractor you can enroll in membership and list your spouse and/or dependent as an additional member (additional fees may apply). We will issue them the proper ID Cards at that time to include a badge for entry on Redstone Arsenal so that they may visit our facilities at their leisure.

Question2: I am only interested in joining MWR so that I may use the fitness facilities on post. What will I need to do to gain use of these facilities?

Answer: If you are a contractor on Redstone Arsenal, in order to gain access to our fitness centers, you will have to become a MWR member. We have a variety of membership programs available to you that will give you access to the fitness facilities as a benefit of that membership. The membership programs include the: Redstone Officers' and Civilians' Club, the Challenger Bingo Membership Program, the MWR Links at Redstone Golf Membership and MWR Flying Activity Membership. All of these memberships, fees and benefits can be viewed online at redstonemwr.com.

**** All Army Civilian/ DOD Civilian CAC Card Holders are not required to join a MWR Membership Program to use the fitness centers. Simply present your CAC Card to the fitness center staff. ****

Question3: I am a current MWR Member and I **DO NOT** have a vehicle pass for my car. How can I obtain one?

Answer: If you are a MWR Member with a current MWR Membership ID card and a current badge for entry, just bring your vehicle registration and proof of current vehicle insurance to the Visitor Control Center (Gate 9) and they will issue you a paper vehicle pass to place in your vehicles windshield. The Visitor Control Center may be reached at 876-7738.

Question4: I am a DOD/Army Civilian CAC Card holder and my spouse/dependent needs a badge for entry. How do we obtain a badge for them?

Answer: The Military Personnel Office (MILPO) on Road Runner 842-2413 will issue your spouse/dependent a dependent ID card that will give them access to the installation. They will also be able to use these ID cards to access any of our MWR facilities including the fitness centers. MWR membership is **NOT** required. For Army Contractors and their spouses/dependents, MWR membership **IS** required.

Question5: What MWR facilities require membership?

Answer: Evening dining at the Redstone Officers' and Civilians' Club is reserved for **members only**. Lunch is open to all of Team Redstone. MWR's Flying Activity Center will require membership. Also, for Army Contractors, use of our fitness centers requires a MWR membership. All other facilities are open to Team Redstone and their families without membership. Facilities such as our Bowling Center, Golf Course, Arts and Crafts Center, Library, Pools and Outdoor Recreation are open to you without membership. MWR membership does have its advantages however. Being a MWR Member will entitle you to discounts at most of our facilities. Being a member can cost you almost nothing, if you utilize all the discounts offered in our membership programs.

Question6: Where do retired Civil Servants need to go to be issued ID cards?

Answer: Military Personnel Office (MILPO) 842-2413 will issue you the proper identification card if you retired from the Army as a Civil Servant.

Question7: I am an AAFES employee. Am I eligible to use the fitness centers without MWR Membership?

Answer: If you a contracted AAFES employee, MWR Membership **IS** required to use the fitness centers. If you are not a contracted AAFES employee, then membership **IS NOT** required.

Question8: My organization is interested in informing our employees of MWR and the benefits. Will MWR come out and brief our employees on the MWR programs that are available?

Answer: Yes, absolutely! We encourage your organization to let us come out to inform you of all the benefits that are available. Call the Membership Sales Office 830-9175 to schedule a date and time that is convenient for you.

If you do not see a question and answer that applies to you, please feel free to call the Membership Sales Office at 830-9175. We look forward to serving all of your MWR needs!